

QUESTION 1

In a tabular format, discuss:

- a. The meaning of conflict, (05)
- b. Five (5) causes of Conflict, and (10)
- c. Possible ways to deal with the said conflict. (10)

[25 Marks]

QUESTION 2

- a. Discuss why and how leadership is important in organizing and managing the daily activities of a school. (13)
- b. Describe the four leadership styles (12)

[25 Marks]

QUESTION 3

- a. Discuss the significance of communication in the overall organization and management of a given school. (10)
- a. What are Five (5) likely barriers to hinder communication within a given school between the school head and the support teachers? (10)
- b. State which communication strategy you prefer, oral or written and why? (05)

[25 Marks]

QUESTION 4

Discuss the **Four Major** characteristics or elements that constitute school organization and management. Who are the main actors in the daily operation of a given school?

[25 Marks]