



SUPP. 2016/2017

UNIVERSITY OF SWAZILAND

SUPPLEMENTARY EXAMINATION PAPER

- PROGRAMME:**
- B.Sc. in Agriculture and Biosystems Engineering Year 3
 - B.Sc. in Agric. Economics and Agribusiness Management Year 3
 - B.Sc. in Agronomy Year 3
 - B.Sc. in Animal Science Year 3
 - B.Sc. in Animal Science Dairy Year 3
 - B.Sc. in Consumer Science Year 3
 - B.Sc. in Food Science and Nutrition Year 3
 - B.Sc. in Horticulture Year 3
 - B.Sc. in Textile Apparel Design and Management Year 3

COURSE CODE: AEM 301

TITLE OF PAPER: ORGANIZATION & HUMAN RESOURCE MANAGEMENT

TIME ALLOWED: TWO (2) HOURS

INSTRUCTION:

1. ANSWER ALL QUESTIONS
2. EACH QUESTION CARRIES TWENTY FIVE (25) MARKS

DO NOT OPEN THIS PAPER UNTIL PERMISSION HAS BEEN GRANTED BY THE CHIEF INVIGILATOR

QUESTION 1

- i. What is organization? Explain the importance of organizational behavior. **[15 MARKS]**
- ii. What are the models of organizational behavior? Explain them in detail. **[10 MARKS]**

QUESTION 2

- i. What is perception and what are the factors influencing perception? **[10 MARKS]**
- ii. What is the concept of motivation? Explain Maslow's theory of needs. **[15 MARKS]**

QUESTION 3

- i. What is group? Explain the aspect of group behaviour in an organization. **[9 MARKS]**
- ii. What are the ingredients required to make an effective team? **[9 MARKS]**
- iii. What are the potential benefits for both the individual and the organization from a formal system of performance appraisal? **[7 MARKS]**

QUESTION 4

Write short notes on

- i. Halo Effect.
- ii. Virtual Teams
- iii. The "Big Five" Model
- iv. Performance Management

[5 MARKS]

[5 MARKS]

[9 MARKS]

[6 MARKS]