## UNIVERSITY OF SWAZILAND

## **FACULTY OF COMMERCE**

# DEPARTMENT OF BUSINESS ADMINISTRATION

### MAIN EXAMINATION PAPER

MAY, 2012

(FULL TIME / IDE STUDENTS)

TITLE OF PAPER

: RESEARCH METHODOLOGY

**COURSE CODE** 

COM 400

TIME ALLOWED

THREE (3) HOURS

**TOTAL MARKS** 

100 MARKS

**INSTRUCTIONS** 

- (1) TOTAL NUMBER OF QUESTIONS IN THIS PAPER IS SIX (6)
- (2) THE PAPER CONSISTS OF SECTION A AND SECTION B.
- (3) ANSWER ALL THE QUESTIONS IN SECTION A WHICH ARE COMPULSORY AND ANY TWO (2) QUESTIONS IN SECTION B.
- (4) THE MARKS ALLOCATED FOR A QUESTION /
  PART OF A QUESTION ARE INDICATED AT THE
  END OF EACH QUESTION/PART OF A QUESTION
- (5) WHERE APPLICABLE, ALL WORKINGS /
  CALCULATIONS MUST BE CLEARLY SHOWN

NOTE: MAXIMUM MARKS WILL BE AWARDED FOR GOOD QUALITY LAYOUT, ACCURACY, AND PRESENTATION OF WORK.

THIS PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.

#### SECTION A: COMPULSORY.

#### Question1.

- I. Present the generally accepted research proposal structure and explain in detail the purpose of components of this structure (30marks).
- II. What purpose does a cover letter serve in the research process and what message must it communicate to the respondent? (20marks). [Total marks 50]

#### SECTION B.ANSWER ANY TWO QUESTIONS FROM THIS SECTION.

#### Question2.

- a) Explain the relationship between probability sampling and generalizability of research findings (15marks).
- b) Explain the difference between cross sectional design and longitudinal research design(10marks) [Total marks 25]

#### Question3.

Discuss the concept of ethics and ethical considerations you will take into account in a taste, test survey for a recently launched beer brand [Total marks 25]

#### Question 4.

What are the differences between Structured and Unstructured interviews? Under what situations will you recommend the use of both structured and unstructured interviews in one research study?

#### [Total marks 25]

#### Question 5.

Discuss the following Business research concepts:

- a) Probability sampling methods (15 marks)
- c) Bi-variate statistics (10 marks) [Total marks 25]

#### Question 6.

- a) What attributes will you use to evaluate the usefulness of information and the sources of information? (10 marks)
- b) How does an abstract add value to your final research document? (15marks) [Total marks 25]

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