## UNIVERSITY OF SWAZILAND

DEPARTMENT OF BUSINESS ADMINISTRATION
MAIN EXAMINATION PAPER

DECEMBER, 2013

| TITLE OF PAPER |  | : | INTRODUCTION TO BUSINESS COMPUTING |
| :---: | :---: | :---: | :---: |
| COURSE CODE |  | : | BA 112 FULL TIME |
| TIME ALLOWED |  | : | THREE (3) HOURS |
| INSTRUCTIONS: | 1. |  | NUMBER OF QUESTIONS IN THIS PAPER = SIX (6) |
|  | 2. |  | TION A IS COMPULSORY. |
|  | 3. | $\mathbf{A l}^{\mathbf{r}}$ | WER ANY THREE (3) QUESTIONS IN SECTION B |
|  |  |  | MARKS TO BE AWARDED FOR EACH QUESTION ATED ALONGSIDE THE QUESTION. |
| $\begin{array}{ll} \text { NOTE: } & \text { MARI } \\ & \text { ENGL } \\ & \text { OF W } \\ & \text { RELE } \end{array}$ | ISH <br> ORI <br> VAN | LL FU EX | E AWARDED FOR GOOD COMMUNICATION IN ELL AS FOR ODERLY AND NEAT PRESENTATION HER MARKS WILL BE AWARDERED FOR USE OF MPLESS. |

SPECIAL REQUIREMENTS: NONE

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.

## SECTION A

## Compulsory Question

Write the following in the third normal form

| Supplier number, order date, part number, part description, order number, supplier address, unit price, <br> delivery date, order total, quantity, supplier name. <br> What is normalization? | 15 marks |
| :--- | :--- |
| What is a primary key? | 5 marks |
| What is a composite key? | 5 marks |
| What is data warehousing? | 5 marks |

## SECTION B

Answer any three
Question 1
(a) Name and describe the four elements in DBMS 10 marks
(b) Describe the three different data base structures and the advantages and disadvantages of each 10 marks

Question 2
(a) What are the major factors to consider when selecting application software? 10 marks
(b) Define fourth generation languages and list the seven categories of fourth generation tools

10 mark
Question 3
(a) What are the Principal functions of all telecommunications systems?
10 marks
(b) What are the reasons for implementing networks?
10 marks

## Question 4

(a) Highlight and explain at least five benefits of networking computers within an organization
(b) Discuss the different types of network topology

10 marks

## Question 5 <br> Discuss each of the following

| (a) Twisted pair | 5 marks |
| :--- | :--- |
| (b) Fiber optic | 5 marks |
| (c) Coaxial cable | 5 marks |
| (d) Front end processor | 5 marks |

