### UNIVERSITY OF SWAZILAND

### **DEPARTMENT OF BUSINESS ADMINISTRATION**

#### MAIN EXAMINATION PAPER

#### DECEMBER, 2013

TITLE OF PAPER:INTRODUCTION TO BUSINESS COMPUTINGCOURSE CODE:BA 112 FULL TIME

TIME ALLOWED : THREE (3) HOURS

**INSTRUCTIONS: 1. THE NUMBER OF QUESTIONS IN THIS PAPER = SIX (6)** 

- 2. SECTION A IS COMPULSORY.
- 3. ANSWER ANY THREE (3) QUESTIONS IN SECTION B

4. THE MARKS TO BE AWARDED FOR EACH QUESTION ARE INDICATED ALONGSIDE THE QUESTION.

NOTE: MARKS WILL BE AWARDED FOR GOOD COMMUNICATION IN ENGLISH, AS WELL AS FOR ODERLY AND NEAT PRESENTATION OF WORK. FURTHER MARKS WILL BE AWARDERED FOR USE OF RELEVANT EXAMPLESS.

SPECIAL REQUIREMENTS: NONE

### THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY-THE INVIGILATOR.

# SECTION A

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# **Compulsory Question**

Write the following in the third normal form

Supplier number, order date, part number, part description, order number, supplier address, unit price,<br/>delivery date, order total, quantity, supplier name.15 marks

| What is normalization?    | 5 marks  |
|---------------------------|----------|
| What is a primary key?    | 5 marks  |
| What is a composite key?  | 5 marks  |
| What is data warehousing? | 10 marks |

### SECTION B

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#### Answer any three

# Question 1

| (a) | Name and describe the four elements in DBMS  | 10 marks |
|-----|--|----------|
| (b) | scribe the three different data base structures and the advantages and disadvantages of each |          |
|     |  | 10 marks |

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#### Question 2

- (a) What are the major factors to consider when selecting application software? 10 marks
- (b) Define fourth generation languages and list the seven categories of fourth generation tools 10 mark

#### **Question 3**

| (a) | What are the Principal functions of all telecommunications systems? | 10 marks |
|-----|---|----------|
| (b) | What are the reasons for implementing networks?                     | 10 marks |

### Question 4

| Highlight and explain at least five benefits of networking computers within an organization |          |
|---|----------|
|   | 10 marks |
| (b) Discuss the different types of network topology   | 10 marks |
|   |          |

### **Question 5**

Discuss each of the following

| (a) Twisted pair        | 5 marks |
|-------------------------|---------|
| (b) Fiber optic         | 5 marks |
| (c) Coaxial cable       | 5 marks |
| (d) Front end processor | 5 marks |