

**UNIVERSITY OF SWAZILAND**

**FINAL EXAMINATION PAPER 2017**

**TITLE OF PAPER : BUSINESS QUANTITATIVE METHODS**

**COURSE CODE : BUS611**

**TIME ALLOWED : THREE (3) HOURS**

**REQUIREMENTS : CALCULATOR**

**INSTRUCTIONS : ANSWER ANY FOUR (4) QUESTIONS**

## Question 1

[25 marks, 3+2+4+4+4+4+4]

- (a) A survey was conducted by UNISWA students to find out the monthly consumption of water per household in a city during the recent summer. The data below shows consumption of water from 13 households:

Cubic metres per month:

342	426	317	545	264	451	1049
631	512	266	492	562	298	

- Compute the mean, median, and mode.
  - Looking at the distribution of the spending, which measures of location do you think are best and/or worst? Why?
  - Compute the standard deviation.
- (b) The manager of a shop (store **AB**) wants to study characteristics of customers. In particular he decides to focus on two variables: the amount of money spent by customers on clothes and whether the customers have one child, two children or more than two children. The results from a sample of 70 customers are as follows:

Amount of money spent:  $\bar{x} = \text{SZL } 213.40$ ,  $s = \text{SZL } 92.20$

37 customers have only one child

26 customers have two children

7 customers have more than two children

- Set up a 95% confidence interval estimate of the population mean amount spent at the shop.
- Set up a 90% confidence interval estimate of the population proportion of customers who have two children.

If the manager of another shop wants to conduct a similar survey and does not have access to the information generated by the manager from the store **AB**.

- If he wants to have 95% confidence of estimating the true population mean amount spent in his store to within  $\pm \text{SZL } 15.00$  and the standard deviation is assumed to be within  $\text{SZL } 100$ , what sample size is needed?
- If he wants to have 90% confidence of estimating the population proportion of customers who have two kids to be within  $\pm 0.045$ , what sample size is needed?

## Question 2

[25 marks, 2+7+2+6+2+2+2+2]

- (a) The following relates to the number of tourist arrivals in thousands ( $Y$ ) in Swaziland from the UK and the gross domestic product of Swaziland in SZL billion ( $X$ ), reflecting the level of economic development over the period 1986 to 2000.

Number of observation = 15

$$\sum y = 756$$

$$\sum x = 108$$

$$\sum y^2 = 48,522$$

$$\sum x^2 = 1,020$$

$$\sum xy = 6,960$$

- (i) Assuming a linear relationship as follows

$$Y = \beta_0 + \beta_1 X$$

What is the expected sign of  $\beta_1$ ? Why?

- (ii) Use the least-squares method to find the regression coefficients,  $\beta_0$  and  $\beta_1$ .
- (iii) Interpret the meaning of the slope coefficient.
- (iv) Determine the coefficient of determination,  $r^2$ , and interpret its meaning.
- (v) From (iv), what is the correlation coefficient?
- (vi) Predict the number of tourist arriving in Swaziland when the level of income in Swaziland is SZL 15 billion.

- (b) A nightclub obtains the following data on the age and marital status of 140 customers.

	Marital status	
	Single	Married
Under 25	77	14
25 or over	28	21

- (i) What is the probability a customer is married and under 25?
- (ii) If a customer is under 25, what is the probability that he or she is single?
- (iii) Is marital status independent of age? Explain your answer.

### Question 3

[25 marks, 3+3+3+3+13]

The following payoff table indicates profit (in SZL) for a particular product, which will result from each of three alternative decisions assuming either high or low demand of the product. You may assume there is an 80 % chance of high demand and a 20% chance of low demand.

	High Demand	Low Demand
Decision 1	150,000	-50,000
Decision 2	120,000	20,000
Decision 3	80,000	50,000

Briefly describe what is meant by each of the following decision-making criteria:

- (a) The maximax criterion

- (b) The maximin criterion
- (c) The minimax regret criterion
- (d) The expected value criterion

Using each of the criteria above, determine which decision should be chosen. Show your workings and explain your answer in each case.

### Question 4

[25 marks, 10+6+9]

A furniture manufacturer produces two types of desks: Standard and Executive. These desks are then sold at SZL3000 for the Standard type and SZL3300 for the Executive type to an office furniture wholesaler; there is an unlimited market for any mix of these desks, atleast within the manufacturers production capacity. Each desk has to go through four basic operations: cutting of the timber, joining of the pieces, pre-finishing and final finish. Each unit of the Standard desk produced takes 48 minutes of cutting time, 2 hours of joining, 40 minutes of pre-finishing and 4 hours of final finishing time. Each unit of the Executive desk required 72 minutes of cutting, 3 hours of joining, 2 hours of prefinishing and 5 hours and 20 minutes of final finishing time. The daily capacity for each operation amounts to 16 hours of cutting, 30 hours of joining, 16 hours of pre-finishing and 64 hours of final finishing time. It costs the furniture manufacturer SZL2600 and SZL2800 to produce one unit of Standard desk and one unit of Executive desk respectively.

- (a) Formulate the linear programming model for this problem.
- (b) Plot a graph indicating and labelling clearly all the constraints, the feasible region and the corner points for the LP problem.
- (c) Determine the product mix that will maximise the total revenue using the corner point method.

### Question 5

[25 marks, 4+2+8+2+3+2+2]

- (a) It is claimed that the amount donated to charity varies by district. To investigate this you find data from a random sample of individuals in Hhohho and compare this to a random sample of individuals from Manzini. The amounts donated per month (in SZL) are recorded in the following table:

	Hhohho	Manzini
Sample Size	24	21
Mean	97.42	201.19
Standard Deviation	115.546	205.645

Let  $\mu_1$  represent the population mean monthly donations for Hhohho and  $\mu_2$  the population mean monthly donations for Manzini.

- (i) Is there evidence that the mean monthly donations in Manzini is greater than SZL 195? Perform an appropriate test (use the 5% significance level).
- (ii) Combine the two sample standard deviations to obtain a "pooled" sample standard deviation,  $S_p$ .

- (iii) Does a comparison of the two samples reveal individuals living in Manzini donate more compare to individuals living in the Hhohho region? To answer this conduct a 2-sample t-test (use the 5% significance level).
- (b) A report by Grant Thornton suggests the mean basic salary for bosses of the largest UK companies (FTSE 100 Executives) was 583,291 in 2014. Assume the standard deviation was 451,151. Assume the population is normally distributed.
- (i) What is the probability that a randomly selected boss has a salary between 1 million and 1.5 million?
- (ii) Ten percent of bosses have a salary of how much or less?

You obtain a random sample of basic salary for 5 FTSE 100 Executives.

- (iii) Find the standard error of the sample mean salary.
- (iv) What is the probability that the sample mean is greater than 620,000?
- (v) What is the probability that the sample mean differs from the population mean by more than 100,000?

## Question 6

[25 marks, 2+4+6+3+2+4+4]

The following table gives details of a garage building project. It lists all activities involved together with any immediately preceding activities and the time in days required to complete each activity.

Activity	Description	Immediately Preceding Activities	Duration(days)
A	Obtain bricklayer	-	10
B	Dig the foundations	-	8
C	Lay the base	B	1
D	Build the walls	A,C	8
E	Build the roof	D	3
F	Tile the roof	E	2
G	Make window frames	-	3
H	Fit the window frames	D,G	1
I	Fit glass to frames	H	1
J	Fit the door	E	1
K	Paint doors/windows	I,J	2
L	Point the brickwork	D	2

- (a) By looking at the precedence table can you identify whether or not a dummy activity will be necessary when drawing the network. Explain.
- (b) Draw a network for the garage building project.
- (c) Calculate the earliest event time and latest event time for each node.
- (d) Find the shortest total duration for the project.

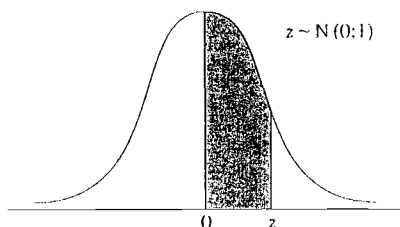
- (e) Determine the float for each activity.
- (f) Identify the critical path(s) through the network.
- (g) Briefly describe what is meant by a 'Gantt Chart' and explain its uses in relation to a project such as the one above.

# APPENDIX 1: LIST OF STATISTICAL TABLES

## TABLE 1

The standard normal distribution (z)

This table gives the area under the standard normal curve between 0 and z i.e.  $P[0 < Z < z]$

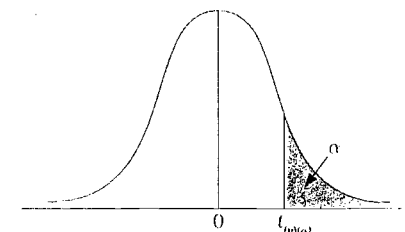


Z	0.00	0.01	0.02	0.03	0.04	0.05	0.06	0.07	0.08	0.09
0.0	0.0000	0.0040	0.0080	0.0120	0.0160	0.0199	0.0239	0.0279	0.0319	0.0359
0.1	0.0398	0.0438	0.0478	0.0517	0.0557	0.0596	0.0636	0.0675	0.0714	0.0753
0.2	0.0793	0.0832	0.0871	0.0910	0.0948	0.0987	0.1026	0.1064	0.1103	0.1141
0.3	0.1179	0.1217	0.1255	0.1293	0.1331	0.1368	0.1406	0.1443	0.1480	0.1517
0.4	0.1554	0.1591	0.1628	0.1664	0.1700	0.1736	0.1772	0.1808	0.1844	0.1879
0.5	0.1915	0.1950	0.1985	0.2019	0.2054	0.2088	0.2122	0.2156	0.2190	0.2224
0.6	0.2257	0.2291	0.2324	0.2357	0.2389	0.2422	0.2454	0.2486	0.2518	0.2549
0.7	0.2580	0.2611	0.2642	0.2673	0.2703	0.2733	0.2763	0.2793	0.2823	0.2852
0.8	0.2881	0.2910	0.2939	0.2967	0.2995	0.3023	0.3051	0.3079	0.3106	0.3133
0.9	0.3159	0.3186	0.3212	0.3238	0.3264	0.3289	0.3315	0.3341	0.3366	0.3389
1.0	0.3413	0.3438	0.3461	0.3485	0.3508	0.3530	0.3554	0.3577	0.3599	0.3621
1.1	0.3643	0.3665	0.3686	0.3708	0.3729	0.3749	0.3770	0.3790	0.3810	0.3830
1.2	0.3849	0.3868	0.3888	0.3907	0.3927	0.3947	0.3966	0.3985	0.3997	0.4015
1.3	0.4033	0.4049	0.4066	0.4082	0.4099	0.4115	0.4131	0.4147	0.4162	0.4177
1.4	0.4192	0.4207	0.4222	0.4236	0.4251	0.4265	0.4279	0.4292	0.4306	0.4319
1.5	0.4332	0.4345	0.4357	0.4370	0.4382	0.4394	0.4405	0.4416	0.4427	0.4437
1.6	0.4447	0.4457	0.4467	0.4477	0.4486	0.4495	0.4504	0.4513	0.4522	0.4530
1.7	0.4539	0.4547	0.4556	0.4564	0.4572	0.4580	0.4588	0.4596	0.4603	0.4611
1.8	0.4618	0.4625	0.4633	0.4641	0.4648	0.4655	0.4662	0.4669	0.4676	0.4683
1.9	0.4688	0.4695	0.4702	0.4709	0.4716	0.4723	0.4729	0.4736	0.4742	0.4748
2.0	0.4754	0.4759	0.4764	0.4769	0.4774	0.4778	0.4783	0.4788	0.4792	0.4797
2.1	0.4801	0.4805	0.4809	0.4813	0.4817	0.4821	0.4825	0.4829	0.4833	0.4837
2.2	0.4841	0.4845	0.4849	0.4853	0.4857	0.4861	0.4865	0.4869	0.4873	0.4877
2.3	0.4881	0.4885	0.4889	0.4893	0.4897	0.4901	0.4905	0.4909	0.4913	0.4917
2.4	0.4921	0.4925	0.4929	0.4933	0.4937	0.4941	0.4945	0.4949	0.4953	0.4957
2.5	0.4961	0.4965	0.4969	0.4973	0.4977	0.4981	0.4985	0.4989	0.4993	0.4997
2.6	0.4999	0.5000	0.5001	0.5002	0.5003	0.5004	0.5005	0.5006	0.5007	0.5008
2.7	0.5009	0.5010	0.5011	0.5012	0.5013	0.5014	0.5015	0.5016	0.5017	0.5018
2.8	0.5019	0.5020	0.5021	0.5022	0.5023	0.5024	0.5025	0.5026	0.5027	0.5028
2.9	0.5029	0.5030	0.5031	0.5032	0.5033	0.5034	0.5035	0.5036	0.5037	0.5038
3.0	0.5039	0.5040	0.5041	0.5042	0.5043	0.5044	0.5045	0.5046	0.5047	0.5048
3.1	0.5049	0.5050	0.5051	0.5052	0.5053	0.5054	0.5055	0.5056	0.5057	0.5058
3.2	0.5059	0.5060	0.5061	0.5062	0.5063	0.5064	0.5065	0.5066	0.5067	0.5068
3.3	0.5069	0.5070	0.5071	0.5072	0.5073	0.5074	0.5075	0.5076	0.5077	0.5078
3.4	0.5079	0.5080	0.5081	0.5082	0.5083	0.5084	0.5085	0.5086	0.5087	0.5088
3.5	0.5089	0.5090	0.5091	0.5092	0.5093	0.5094	0.5095	0.5096	0.5097	0.5098
3.6	0.5099	0.5100	0.5101	0.5102	0.5103	0.5104	0.5105	0.5106	0.5107	0.5108
3.7	0.5109	0.5110	0.5111	0.5112	0.5113	0.5114	0.5115	0.5116	0.5117	0.5118
3.8	0.5119	0.5120	0.5121	0.5122	0.5123	0.5124	0.5125	0.5126	0.5127	0.5128
3.9	0.5129	0.5130	0.5131	0.5132	0.5133	0.5134	0.5135	0.5136	0.5137	0.5138
4.0	0.5139	0.5140	0.5141	0.5142	0.5143	0.5144	0.5145	0.5146	0.5147	0.5148

## TABLE 2

The t distribution

This table gives the value of  $t_{(n,\alpha)}$  where  $n$  is the degrees of freedom i.e.  $P[t \geq t_{(n,\alpha)}] = \alpha$

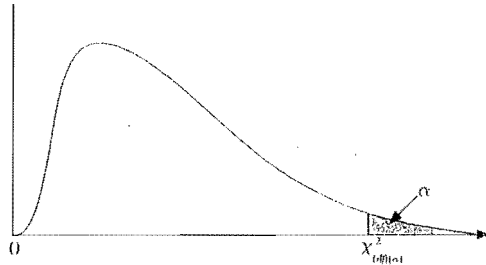


$\alpha$	0.100	0.050	0.025	0.010	0.005	0.0025
1	1.677	2.000	2.706	4.009	5.024	6.314
2	1.886	2.353	3.183	4.779	5.991	7.501
3	2.015	2.577	3.464	5.041	6.256	7.709
4	2.145	2.778	3.747	5.299	6.596	7.943
5	2.262	2.947	4.045	5.558	6.908	8.155
6	2.367	3.098	4.303	5.791	7.173	8.341
7	2.462	3.235	4.534	6.000	7.401	8.507
8	2.557	3.358	4.735	6.188	7.591	8.658
9	2.652	3.469	4.915	6.356	7.759	8.798
10	2.747	3.571	5.076	6.503	7.909	8.930
11	2.842	3.665	5.221	6.633	8.044	9.056
12	2.937	3.753	5.353	6.748	8.166	9.177
13	3.032	3.836	5.474	6.851	8.277	9.293
14	3.127	3.914	5.586	6.943	8.379	9.405
15	3.222	3.988	5.690	7.027	8.474	9.514
16	3.317	4.059	5.787	7.104	8.562	9.620
17	3.412	4.127	5.877	7.175	8.644	9.724
18	3.507	4.193	5.961	7.241	8.721	9.826
19	3.602	4.257	6.039	7.303	8.794	9.927
20	3.697	4.320	6.113	7.361	8.863	10.026
21	3.792	4.381	6.184	7.416	8.929	10.123
22	3.887	4.441	6.252	7.468	8.992	10.218
23	3.982	4.500	6.318	7.518	9.053	10.311
24	4.077	4.558	6.382	7.566	9.112	10.403
25	4.172	4.615	6.444	7.612	9.169	10.493
26	4.267	4.671	6.504	7.656	9.224	10.582
27	4.362	4.727	6.563	7.700	9.277	10.670
28	4.457	4.782	6.620	7.742	9.329	10.757
29	4.552	4.837	6.676	7.783	9.379	10.843
30	4.647	4.891	6.731	7.824	9.428	10.928
31	4.742	4.945	6.785	7.864	9.475	11.012
32	4.837	4.999	6.838	7.903	9.521	11.095
33	4.932	5.052	6.890	7.941	9.566	11.177
34	5.027	5.105	6.941	7.978	9.610	11.259
35	5.122	5.158	6.991	8.014	9.653	11.340
36	5.217	5.210	7.040	8.049	9.695	11.420
37	5.312	5.262	7.065	8.083	9.736	11.499
38	5.407	5.314	7.089	8.116	9.776	11.577
39	5.502	5.365	7.113	8.148	9.815	11.655
40	5.597	5.416	7.138	8.179	9.853	11.732
41	5.692	5.467	7.162	8.210	9.890	11.809
42	5.787	5.517	7.186	8.240	9.926	11.885
43	5.882	5.567	7.209	8.269	9.961	11.961
44	5.977	5.617	7.232	8.298	9.995	12.036
45	6.072	5.667	7.255	8.326	10.028	12.111
46	6.167	5.716	7.277	8.354	10.060	12.185
47	6.262	5.765	7.299	8.381	10.092	12.259
48	6.357	5.814	7.321	8.408	10.123	12.332
49	6.452	5.863	7.342	8.434	10.154	12.405
50	6.547	5.912	7.363	8.460	10.184	12.478

**TABLE 3**

The Chi-Squared distribution ( $\chi^2$ )

This table gives the value of  $\chi^2_{(df, \alpha)}$  where  $df$  is the degrees of freedom i.e.  $\alpha = P[\chi^2 > \chi^2_{(df, \alpha)}]$

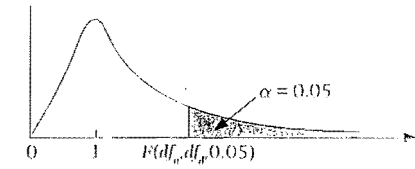


$\alpha$	0.100	0.050	0.025	0.01	0.005	0.0025
1	2.707	3.841	5.024	6.635	7.879	9.003
2	4.605	5.991	7.378	9.210	10.597	12.138
3	6.251	7.879	9.348	11.345	12.838	14.167
4	7.779	9.488	11.143	13.277	14.860	16.013
5	9.236	11.070	12.833	15.089	16.750	17.535
6	10.645	12.592	14.454	16.750	18.548	19.033
7	12.017	14.067	16.013	18.475	20.278	20.483
8	13.362	15.507	17.535	20.090	21.957	21.957
9	14.684	16.919	19.023	21.666	23.589	23.435
10	15.987	18.307	20.483	23.209	25.188	24.721
11	17.275	19.675	21.900	24.753	26.757	26.010
12	18.549	21.026	23.209	26.217	28.301	27.204
13	19.812	22.362	24.730	27.688	29.819	28.307
14	21.064	23.685	26.119	29.141	31.319	29.351
15	22.307	24.996	27.488	30.578	32.801	30.334
16	23.542	26.296	28.845	31.900	34.267	31.274
17	24.769	27.587	30.191	33.409	35.718	32.179
18	25.989	28.869	31.526	34.805	37.156	33.051
19	27.204	30.143	32.852	36.191	38.582	33.878
20	28.412	31.410	34.170	37.566	39.997	34.671
21	29.615	32.671	35.479	38.582	41.404	35.433
22	30.813	33.924	36.781	39.578	42.796	36.171
23	32.007	35.179	38.076	40.659	44.181	36.887
24	33.196	36.415	39.364	41.658	45.558	37.581
25	34.382	37.652	40.646	42.782	46.928	38.253
26	35.563	38.889	41.921	43.881	48.281	38.905
27	36.741	40.113	43.195	44.983	49.627	39.538
28	37.916	41.337	44.461	46.088	50.965	40.153
29	39.087	42.557	45.722	47.186	52.286	40.751
30	40.256	43.773	46.975	48.281	53.672	41.333
31	41.422	44.985	48.232	49.371	55.003	41.899
32	42.585	46.194	49.480	50.463	56.278	42.450
33	43.745	47.400	50.723	51.557	57.508	42.987
34	44.903	48.602	51.966	52.652	58.694	43.511
35	46.059	49.802	53.203	53.747	59.837	44.023
36	47.212	50.998	54.437	54.841	60.938	44.523
37	48.363	52.192	55.668	55.935	62.000	45.011
38	49.513	53.384	56.896	57.028	63.033	45.487
39	50.660	54.572	58.120	58.120	64.038	45.951
40	51.805	55.758	59.342	59.211	65.016	46.403
45	57.150	61.156	65.160	65.160	71.420	47.723
50	63.167	67.505	71.420	71.420	77.929	48.783
60	74.399	79.087	83.298	83.298	90.531	50.154
70	85.529	90.531	95.023	95.023	103.210	51.422
80	96.581	101.879	106.628	106.628	115.993	52.591
90	107.568	113.145	118.135	118.135	128.765	53.672
100	118.501	124.342	129.564	129.564	141.513	54.672
110	129.388	135.482	140.921	140.921	154.214	55.599
120	140.171	146.578	152.202	152.202	166.766	56.459
140	158.618	174.859	180.727	180.727	197.927	58.121
160	190.522	196.376	207.166	207.166	227.991	59.588
180	212.310	219.055	229.200	229.200	257.891	60.866

**TABLE 4 (a)**

F distribution ( $\alpha = 0.05$ )

The entries in this table are critical values of  $F$  for which the area under the curve to the right is equal to 0.05.



Degrees of freedom for denominator	Degrees of freedom for numerator									
	1	2	3	4	5	6	7	8	9	10
1	161.44	191.64	215.71	234.32	250.17	263.15	274.29	284.29	293.52	302.17
2	18.51	19.00	19.28	19.47	19.61	19.72	19.81	19.89	19.96	20.02
3	16.17	16.69	16.99	17.19	17.33	17.44	17.53	17.61	17.68	17.74
4	14.52	15.07	15.39	15.60	15.74	15.85	15.94	16.02	16.09	16.15
5	13.27	13.85	14.19	14.41	14.55	14.66	14.75	14.83	14.90	14.96
6	12.15	12.75	13.11	13.34	13.49	13.60	13.69	13.77	13.84	13.90
7	11.15	11.77	12.15	12.39	12.55	12.66	12.75	12.83	12.90	12.96
8	10.25	10.89	11.29	11.54	11.71	11.82	11.91	11.99	12.06	12.12
9	9.42	10.08	10.50	10.76	10.94	11.05	11.14	11.22	11.30	11.36
10	8.66	9.34	9.78	10.05	10.24	10.35	10.44	10.52	10.60	10.66
15	7.15	7.86	8.33	8.61	8.80	8.91	9.00	9.08	9.15	9.21
20	6.17	6.91	7.40	7.69	7.89	8.00	8.09	8.17	8.24	8.30
25	5.58	6.34	6.85	7.15	7.36	7.47	7.56	7.64	7.71	7.77
30	5.12	5.90	6.43	6.74	6.96	7.07	7.16	7.24	7.31	7.37
40	4.45	5.25	5.80	6.12	6.35	6.47	6.56	6.64	6.71	6.77
50	4.00	4.82	5.38	5.71	5.95	6.07	6.16	6.24	6.31	6.37
60	3.65	4.48	5.05	5.39	5.64	5.76	5.85	5.93	6.00	6.06
70	3.37	4.21	4.79	5.14	5.39	5.51	5.60	5.68	5.75	5.81
80	3.15	3.99	4.58	4.94	5.19	5.31	5.40	5.48	5.55	5.61
90	2.97	3.82	4.42	4.78	5.03	5.15	5.24	5.32	5.39	5.45
100	2.82	3.67	4.28	4.64	4.89	5.01	5.10	5.18	5.25	5.31
120	2.57	3.42	4.03	4.39	4.64	4.76	4.85	4.93	5.00	5.06
140	2.38	3.23	3.84	4.20	4.45	4.57	4.66	4.74	4.81	4.87
160	2.24	3.09	3.70	4.06	4.31	4.43	4.52	4.60	4.67	4.73
180	2.12	2.97	3.58	3.94	4.19	4.31	4.40	4.48	4.55	4.61
200	2.02	2.87	3.48	3.84	4.09	4.21	4.30	4.38	4.45	4.51
250	1.78	2.63	3.24	3.60	3.85	3.97	4.06	4.14	4.21	4.27
300	1.62	2.47	3.08	3.44	3.69	3.81	3.90	3.98	4.05	4.11
400	1.42	2.27	2.88	3.24	3.49	3.61	3.70	3.78	3.85	3.91
500	1.28	2.13	2.74	3.10	3.35	3.47	3.56	3.64	3.71	3.77
600	1.18	2.03	2.64	3.00	3.25	3.37	3.46	3.54	3.61	3.67
700	1.10	1.94	2.55	2.91	3.16	3.28	3.37	3.45	3.52	3.58
800	1.04	1.88	2.49	2.85	3.10	3.22	3.31	3.39	3.46	3.52
900	1.00	1.84	2.45	2.81	3.06	3.18	3.27	3.35	3.42	3.48
1000	0.96	1.80	2.41	2.77	3.02	3.14	3.23	3.31	3.38	3.44



TABLE 4 (a) continued

F distribution ( $\alpha = 0.05$ )

		Degrees of freedom for numerator									
		1	2	3	4	5	6	8	10	∞	
Degrees of freedom for denominator	1	161.4	19.00	14.01	12.22	11.01	10.24	9.55	9.00	8.53	8.12
	2	18.51	19.16	16.01	14.18	12.93	12.16	11.46	10.91	10.44	10.03
	3	10.13	10.28	9.28	8.45	7.77	7.29	6.78	6.33	5.96	5.63
	4	7.71	7.80	7.01	6.28	5.69	5.29	4.86	4.49	4.17	3.88
	5	6.59	6.64	5.98	5.25	4.66	4.26	3.83	3.46	3.14	2.87
	6	5.99	6.01	5.37	4.64	4.05	3.65	3.22	2.85	2.53	2.27
	7	5.59	5.59	4.96	4.23	3.64	3.24	2.81	2.44	2.12	1.86
	8	5.29	5.27	4.64	3.91	3.32	2.92	2.49	2.12	1.80	1.54
	9	5.05	5.02	4.39	3.66	3.07	2.67	2.24	1.87	1.55	1.29
	10	4.85	4.81	4.18	3.45	2.86	2.46	2.03	1.66	1.34	1.08
	15	4.24	4.18	3.55	2.82	2.23	1.83	1.40	1.03	0.71	0.45
	20	3.85	3.77	3.14	2.41	1.82	1.42	1.00	0.62	0.30	0.04
	30	3.44	3.34	2.71	1.98	1.39	0.99	0.57	0.19	0.01	-0.14
	40	3.20	3.09	2.46	1.73	1.14	0.74	0.32	0.04	-0.14	-0.29
	50	3.04	2.92	2.29	1.58	0.99	0.59	0.17	0.00	-0.18	-0.33
	60	2.92	2.79	2.16	1.46	0.87	0.47	0.05	-0.12	-0.29	-0.40
	70	2.83	2.69	2.06	1.38	0.79	0.39	0.01	-0.16	-0.33	-0.44
	80	2.76	2.61	1.99	1.32	0.73	0.33	0.00	-0.18	-0.35	-0.46
	90	2.71	2.55	1.94	1.27	0.68	0.28	0.00	-0.20	-0.37	-0.48
	100	2.66	2.50	1.90	1.23	0.64	0.24	0.00	-0.22	-0.38	-0.49
	∞	2.58	2.41	1.83	1.16	0.57	0.17	0.00	-0.24	-0.40	-0.50

APPENDIX 2: LIST OF KEY FORMULAE

MEASURES OF CENTRAL LOCATION

Arithmetic mean Ungrouped data

$$\bar{x} = \frac{\sum_{i=1}^n x_i}{n} \quad 3.1$$

Grouped data

$$\bar{x} = \frac{\sum_{i=1}^m f_i x_i}{n} \quad 3.1$$

Mode Grouped data

$$M_o = O_{mo} + \frac{c(f_m - f_{m-1})}{2f_m - f_{m-1} - f_{m+1}} \quad 3.3$$

Median Grouped data

$$M_e = O_{mc} + \frac{c(\frac{n}{2} - f(<))}{f_{mc}} \quad 3.2$$

Lower quartile Grouped data

$$Q_1 = O_{q1} + \frac{c(\frac{n}{4} - f(<))}{f_{q1}} \quad 3.7$$

Upper quartile Grouped data

$$Q_3 = O_{q3} + \frac{c(\frac{3n}{4} - f(<))}{f_{q3}} \quad 3.8$$

Geometric mean Ungrouped data

$$GM = \sqrt[n]{x_1 \times x_2 \times x_3 \times \dots \times x_n} \quad 3.4$$

Weighted arithmetic mean Grouped data

$$\text{weighted } \bar{x} = \frac{\sum f_i x_i}{\sum f_i} \quad 3.5$$

## MEASURES OF DISPERSION AND SKEWNESS

<b>Range</b>	Range = Maximum value – Minimum value + 1 = $x_{max} - x_{min} + 1$	3.9
<b>Variance</b>	<i>Mathematical – ungrouped data</i> $s^2 = \frac{\sum(x_i - \bar{x})^2}{(n-1)}$	3.10
	<i>Computational – ungrouped data</i> $s^2 = \frac{\sum x_i^2 - n\bar{x}^2}{(n-1)}$	3.11
<b>Standard deviation</b>	$s = \sqrt{s^2}$	3.12
<b>Coefficient of variation</b>	$CV = \frac{s}{\bar{x}} \times 100\%$	3.13
<b>Pearson's coefficient of skewness</b>	$sk_p = \frac{n\sum(x_i - \bar{x})^3}{(n-1)(n-2)s^3}$ $sk_p = \frac{3(\text{Mean} - \text{Median})}{\text{Standard deviation}}$ (approximation)	3.14 3.15

## PROBABILITY CONCEPTS

<b>Conditional probability</b>	$P(A/B) = \frac{P(A \cap B)}{P(B)}$	4.2
<b>Addition rule</b>	<i>Non-mutually exclusive events</i> $P(A \cup B) = P(A) + P(B) - P(A \cap B)$	4.3
	<i>Mutually exclusive events</i> $P(A \cup B) = P(A) + P(B)$	4.4

<b>Multiplication rule</b>	<i>Statistically dependent events</i> $P(A \cap B) = P(A/B) \times P(B)$	4.5
	<i>Statistically independent events</i> $P(A \cap B) = P(A) \times P(B)$	4.6
<b>n! = n factorial</b>	$n \times (n-1) \times (n-2) \times (n-3) \times \dots \times 3 \times 2 \times 1$	4.8
<b>Permutations</b>	${}_n P_r = \frac{n!}{(n-r)!}$	4.10
<b>Combinations</b>	${}_n C_r = \frac{n!}{r!(n-r)!}$	4.11

## PROBABILITY DISTRIBUTIONS

<b>Binomial distribution</b>	$P(x) = {}_n C_x p^x (1-p)^{(n-x)}$ for $x = 0, 1, 2, 3, \dots, n$	5.1
	$P(x \text{ successes}) = \frac{n!}{x!(n-x)!} p^x (1-p)^{(n-x)}$ for $x = 0, 1, 2, 3, \dots, n$	
<b>Binomial descriptive measures</b>	Mean $\mu = np$ Standard deviation $\sigma = \sqrt{np(1-p)}$	5.2
<b>Poisson distribution</b>	$P(x) = \frac{e^{-a} a^x}{x!}$ for $x = 0, 1, 2, 3, \dots$	5.3
<b>Poisson descriptive measures</b>	Mean $\mu = a$ Standard deviation $\sigma = \sqrt{a}$	5.4
<b>Standard normal probability</b>	$z = \frac{x - \mu}{\sigma}$	5.6

## CONFIDENCE INTERVALS

**Single mean** *n large; variance known*

$$\bar{x} - z \frac{\sigma}{\sqrt{n}} \leq \mu \leq \bar{x} + z \frac{\sigma}{\sqrt{n}} \quad 7.1$$

(lower limit) (upper limit)

*n small; variance unknown*

$$\bar{x} - t_{(n-1)} \frac{s}{\sqrt{n}} \leq \mu \leq \bar{x} + t_{(n-1)} \frac{s}{\sqrt{n}} \quad 7.2$$

(lower limit) (upper limit)

**Single proportion**

$$p - z \sqrt{\frac{p(1-p)}{n}} \leq \pi \leq p + z \sqrt{\frac{p(1-p)}{n}} \quad 7.3$$

(lower limit) (upper limit)

## HYPOTHESES TESTS

**Single mean** *Variance known*

$$z\text{-stat} = \frac{\bar{x} - \mu}{\frac{\sigma}{\sqrt{n}}} \quad 8.1$$

*Variance unknown; n small*

$$t\text{-stat} = \frac{\bar{x} - \mu}{\frac{s}{\sqrt{n}}} \quad 8.2$$

**Single proportion**

$$t\text{-stat} = \frac{p - \pi}{\sqrt{\frac{\pi(1-\pi)}{n}}} \quad 8.3$$

**Difference between two means** *Variances known*

$$z\text{-stat} = \frac{(\bar{x}_1 - \bar{x}_2) - (\mu_1 - \mu_2)}{\sqrt{\frac{\sigma_1^2}{n_1} + \frac{\sigma_2^2}{n_2}}} \quad 9.1$$

*Variances unknown;  $n_1$  and  $n_2$  small*

$$t\text{-stat} = \frac{(\bar{x}_1 - \bar{x}_2) - (\mu_1 - \mu_2)}{\sqrt{s_p^2 \left( \frac{1}{n_1} + \frac{1}{n_2} \right)}} \quad \text{where } s_p^2 = \frac{(n_1 - 1)s_1^2 + (n_2 - 1)s_2^2}{n_1 + n_2 - 2} \quad 9.2$$

**Paired t-test**  $t\text{-stat} = \frac{\bar{x}_d - \mu_d}{\frac{s_d}{\sqrt{n}}}$  9.5

where  $\mu_d = (\mu_1 - \mu_2)$

and  $s_d = \sqrt{\frac{\sum (x_j - \bar{x}_d)^2}{n - 1}}$

**Differences between two proportions**  $z\text{-stat} = \frac{(p_1 - p_2) - (\pi_1 - \pi_2)}{\sqrt{\hat{\pi}(1-\hat{\pi})\left(\frac{1}{n_1} + \frac{1}{n_2}\right)}}$  where  $\hat{\pi} = \frac{x_1 + x_2}{n_1 + n_2}$ ;  $p_1 = \frac{x_1}{n_1}$ ;  $p_2 = \frac{x_2}{n_2}$  9.8

**Chi-Squared**  $\chi^2\text{-stat} = \sum \frac{(f_o - f_e)^2}{f_e}$  10.1

**Overall mean**  $\bar{x} = \frac{\sum x_i}{N}$  11.2

**Total sum of squares (SSTotal)**  $= \sum_i \sum_j (x_{ij} - \bar{x})^2$  11.3

**SST**  $= \sum_j n_j (\bar{x}_j - \bar{x})^2$  11.4

**SSE**  $= \sum_i \sum_j (x_{ij} - \bar{x}_j)^2$  11.5

**SSTotal**  $= \text{SST} + \text{SSE}$  11.6

**MSTotal**  $= \frac{\text{SSTotal}}{N - 1}$  11.7

**MST**  $= \frac{\text{SST}}{k - 1}$  11.8

**MSE**  $= \frac{\text{SSE}}{N - k}$  11.9

**F-stat**  $= \frac{\text{MST}}{\text{MSE}}$  11.10