

Course Code: IDE-BAE 206 (M) 2005

**UNIVERSITY OF SWAZILAND**  
**INSTITUTE OF DISTANCE EDUCATION**  
**BACHELOR OF EDUCATION (ADULT EDUCATION) YEAR II**  
**FINAL EXAMINATION PAPER, MAY 2005**

**TITLE OF PAPER** : **HUMAN RELATIONS**

**COURSE CODE** : **IDE-BAE 206**

**TIME ALLOWED** : **THREE (3) HOURS**

**INSTRUCTIONS** :

1. ANSWER THREE QUESTIONS ONLY.
2. QUESTION ONE (1) IS COMPULSORY.
3. ANSWERS SHOULD BE WRITTEN IN THE BOOKLETS PROVIDED.
4. DO NOT WRITE ON THE QUESTION PAPER.

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR**

**QUESTION 1: COMPULSORY**

Discuss the general factors which determine human interpersonal relationships and illustrate with specific empirical findings from your study of Human Relations. [40 marks]

**QUESTION 2**

(a) Describe LONELINESS and the factors which generate it in human society. [15 marks]

(b) Explain the strategies that can be adopted to curb loneliness. [15 marks]

TOTAL = [30 MARKS]

**QUESTION 3**

(a) Distinguish between the basic rules of SOCIAL EXCHANGE THEORY AND EQUITY THEORY. [20 marks]

(b) What lessons can the two theories provide for man in his relationships with others? [10 marks]

TOTAL = [30 MARKS]

**QUESTION 4**

Write detailed explanatory notes on the following concepts of Human Relations:

(a) Self-Disclosure [15 marks]

(b) Schema and Schemata [15 marks]

TOTAL = [30 MARKS]