

Course Code: IDE-BAE 312-1&2 (M) 2007

UNIVERSITY OF SWAZILAND
INSTITUTE OF DISTANCE EDUCATION
BACHELOR OF EDUCATION (ADULT EDUCATION) YEAR IV
FINAL EXAMINATION PAPER, MAY, 2007

TITLE OF PAPER: MANAGING THE NON-PROFIT ORGANIZATION

COURSE CODE: IDE-BAE 312-1&2

TIME ALLOWED: THREE (3) HOURS

INSTRUCTIONS:

1. ANSWER ALL QUESTIONS IN SECTION "A".
2. ANSWER ANY TWO (2) QUESTIONS FROM SECTION "B".

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.

SECTION "A"

QUESTION 1

Describe a mission and a mission statement of a non-profit organization like the Swaziland Association of Adult Education (SAAE) and outline the characteristics of a mission. [20 marks]

QUESTION 2

Define and analyze the organizational structure of any non-profit organization in Swaziland. Draw its organizational chart by indicating whether it is flat or tall. [20 marks]

QUESTION 3

Discuss the challenges of non-profit organizations in the context of its organizational performance. Show the performance indicators in your discussion. [20 marks]

SECTION "B"

QUESTION 4

Explain the criteria for assessing the performance of a non-profit organization. Give examples to support your argument. [20 marks]

QUESTION 5

Discuss the problem of funding sources for non-profit organizations and suggest the means to solve those problems. [20 marks]

QUESTION 6

Describe the factors impacting on management accountability of non-profit organization. Draw examples from Swaziland. [20 marks]