Course Code: CAE 201 (M) 2009

#### UNIVERSITY OF SWAZILAND

#### DEPARTMENT OF ADULT EDUCATION

#### PART-TIME CERTIFICATE IN ADULT EDUCATION YEAR II

# **FINAL EXAMINATION PAPER, MAY, 2009**

TITLE OF PAPER:

PROGRAMME MANAGEMENT

**COURSE CODE:** 

**CAE 201** 

TIME ALLOWED:

**THREE (3) HOURS** 

**INSTRUCTIONS:** 

1. ANSWER ALL QUESTIONS IN SECTION

"A".

2. ANSWER ANY TWO (2) QUESTIONS

FROM SECTION "B".

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.

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## SECTION "A"

## **QUESTION 1**

Identify and define the four managerial functions in organizations.

[20 marks]

# **QUESTION 2**

Describe a programme as an organization and as a system. [20 marks]

# **QUESTION 3**

Discuss the interrelatedness and interdependence of <u>planning</u> and <u>controlling</u> functions of management. [20 marks]

# SECTION "B"

# **QUESTION 4**

Define the term programme, and distinguish it from a project.

[20 marks]

## **QUESTION 5**

Discuss the process of programme management in an organization.

[20 marks]

## **QUESTION 6**

"Bureaucracy is a necessary evil". Discuss with real examples in organizations.

[20 marks]