

**UNIVERSITY OF SWAZILAND**

**INSTITUTE OF DISTANCE EDUCATION**

**BACHELOR OF EDUCATION (ADULT EDUCATION) YEAR IV**

**FINAL EXAMINATION PAPER, MAY, 2010**

**TITLE OF PAPER:**                    **MANAGING            THE            NON-PROFIT  
   ORGANIZATION**

**COURSE CODE:**                    **IDE-BAE 312-1&2**

**TIME ALLOWED:**                    **THREE (3) HOURS**

**INSTRUCTIONS:**                    **1. ANSWER ALL QUESTIONS IN SECTION  
   "A"**  
**2. ANSWER ANY TWO (2) FROM SECTION  
   "B"**

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN  
GRANTED BY THE INVIGILATOR.**

**SECTION "A"**

**QUESTION 1**

Describe a mission and a mission statement of a non-profit organization like the Swaziland Association of Adult Education (SAAE) and outline the characteristics of a mission. [20 marks]

**QUESTION 2**

Define and analyze the organizational structure of any non-profit organization in Swaziland. Draw its organizational chart by indicating whether it is flat or tall (vertical). [20 marks]

**QUESTION 3**

Discuss the challenges of non-profit organizations in the context of its organizational performance. Show the performance indicators in your discussion. [20 marks]

**SECTION "B"**

**QUESTION 4**

Explain the criteria for assessing the performance of a non-profit organization. Give examples to support your argument. [20 marks]

**QUESTION 5**

Discuss the problem of funding sources for non-profit organizations and suggest the means to solve those problems. [20 marks]

**QUESTION 6**

Describe the factors impacting on management accountability of a non-profit organization. Draw examples from Swaziland. [20 marks]