UNIVERSITY OF SWAZILAND

INSTITUTE OF DISTANCE EDUCATION

BACHELOR OF EDUCATION (ADULT EDUCATION)

YEAR 1V

FINAL EXAMINATION PAPER, 2012

TITLE OF PAPER: MANAGING THE NON-PROFIT ORGANIZATIONS

COURSE CODE: IDE-BAE 426 (1)

TIME ALLOWED: THREE (3) HOURS

INSTRUCTIONS:

- 1. ANSWER ALL QUESTIONS IN SECTION "A"
- 2. ANSWER ANY TWO (2) QUESTIONS FROM SECTION "B".
- 3. ANSWERS SHOULD BE WRITTEN IN THE ANSWER BOOKLETS PROVIDED.
- 4. DO NOT WRITE ON THE QUESTION PAPER.

THIS PAPER SHOULD NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.

SECTION A

QUESTION 1

An effective mission statement of any organization focuses on markets rather than products. Explain by giving vivid examples. [30 marks]

QUESTION 2

Why is an organization structure important?

[20marks]

SECTION B

ANSWER ANY TWO QUESTIONS FROM THIS SECTION

QUESTION 3

Discuss the difference between a profit and non-profit organization [25marks]

QUESTION 4

How would you determine whether an organization is a profit or non-profit organization? [25 marks]

QUESTION 5

What are the key features of a non- profit organization ? [25 marks]