

**UNIVERSITY OF SWAZILAND**

**FACULTY OF EDUCATION**

**CERTIFICATE IN ADULT EDUCATION I**

**SUPPLEMENTARY EXAMINATION, JULY 2013**

**COURSE CODE: CAE 114**

**COURSE NAME: INTRODUCTION TO COMMUNICATION**

**TIME ALLOWED: TWO (2) HOURS**

**INSTRUCTIONS: ANSWER ALL QUESTIONS**

**THIS PAPER MUST NOT BE OPENED UNTIL THE INVIGILATOR HAS GIVEN  
PERMISSION**

**Question 1**

Identify and describe four (4) roles performed by communication in society (community, family/household, work-place). Give suitable examples to support your answer

[4 x 5 = 20 marks]

**Question 2**

Identify and discuss two (2) characteristics of dyadic communication and two (2) features of small group communication

[4 x 5 = 20 marks]

**Question 3**

(a) Identify and describe two (2) ways in which written communication is similar to oral/spoken communication

[2 x 5 = 10 marks]

(b) Identify and describe three (3) in which written communication is different from oral/spoken communication

[3 x 3.3 = 10 marks]

[Total marks = 20]

**Question 4**

Explain how people in Swaziland or a country of your choice communicate, non-verbally, using body language and artefacts. Use suitable examples to support your answer [20 marks]

**Question 5**

Identify and describe one linear model of communication and one two-way model of communication

[2 x 10 = 20 marks]

**End of Question Paper**