

UNIVERSITY OF SWAZILAND

DEPARTMENT OF ADULT EDUCATION

CERTIFICATE IN ADULT EDUCATION YEAR II

FINAL EXAMINATION, DECEMBER 2012

TITLE OF PAPER: PROGRAMME MANAGEMENT

COURSE CODE: CAE 210

WEIGHT: 100 MARKS

TIME ALLOWED: TWO (2) HOURS

**INSTRUCTIONS: ANSWER ANY TWO QUESTIONS FROM EACH SECTION
EACH QUESTION CARRIES EQUAL MARKS (THAT IS, 25)**

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GIVEN
BY THE INVIGILATOR**

SECTION A

Question 1

With some examples to illustrate your answers, describe three different types of community improvement programs [25 marks]

Question 2

- a) Explain the concept planning in programme planning and development [10 marks]
- b) With some examples to illustrate your answers discuss at least five (5) barriers to effective planning [15 marks]

Question 3

- a) What is 'management'? [5 marks]
- b) Describe four (4) functions of management [20 marks]

SECTION B

Question 4

- a) What does 'needs assessment' mean in terms of programme planning and development? [10 marks]
- b) State at least eight (8) reasons for identifying needs assessment in this case [15 marks]

Question 5

- a) What is 'participation'? [5 marks]
- b) State at least five (5) reasons programmes fail in your communities? [10 marks]
- c) What is the role of a 'change agent' to assist in this case [10 marks]

Question 6

Identify and describe four steps in planning in programme development and management [25 marks]