# UNIVERSITY OF SWAZILAND INSTITUTE OF DISTANCE EDUCATION B.ED. (ADULT EDUCATION) YEAR I FINAL EXAMINATION PAPER, MAY 2013

## COURSE: IDE-BAE 114

#### COURSE NAME: ORGANISATIONAL THEORY AND MANAGEMENT

#### COURSE WEIGHT: 100 MARKS

#### TIME ALLOWED: 3 HOURS

**INSTRUCTIONS:** 

1. ANSWER QUESTION 1 (40 MARKS) AND ANY OTHER TWO QUESTIONS OF YOUR CHOICE IN SECTION 2. (30 MARKS EACH).

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GIVEN BY THE INVIGILATOR

#### SECTION ONE.

## Question 1. (Compulsory)

- a) In an organization the development of strategic plans involves taking information from the environment. Discuss [10 marks]
- b) Identify and discuss at least five different strategies used by organizations [10 marks]
- c) Explain the meaning and purpose of SWOT analysis in an organization.[ 10 marks]
- d) Discuss two techniques often used by managers in relation to effective leadership. [10 marks ]

### SECTION TWO.

Answer any two questions of your choice.

### Question 2.

- a) Explain two types of motivation in an organization [10 marks]
- b) Identify and discuss the Hierarchy of Human Needs Theory [ 20 marks]

### Question 3.

- a) Explain the meaning of CEDAW [ 10 marks]
- b) Discuss five main sources of gender inequality in an organization[ 20 marks]

## Question 4.

- a) With some examples to illustrate your answer, explain what sexual harassment is [10 marks]
- b) Describe three views that explain the causes of sexual harassment and their implication for the manager. [15 marks]
- c) What is the role of adult education in eliminating such behavior in the workplace [5 marks].

## **End of Question Paper**