

UNIVERSITY OF SWAZILAND
FACULTY OF EDUCATION
DEPARTMENT OF ADULT EDUCATION
2014/2015 EXAMINATION QUESTION PAPER: MAIN

TITLE OF PAPER: INTERPERSONAL COMMUNICATION

COURSE CODE: IDE-BAE 413

TIME ALLOWED: 3 HOURS

INSTRUCTIONS:

Answer **FOUR** questions.

Question 1 is **COMPULSORY**.

Spelling and grammar will count in grading.

Use your own examples to illustrate your answer(s).

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN
GRANTED BY THE INVIGILATOR**

QUESTION 1 (COMPULSORY)

As a change agent, are trust and involvement essential factors your relationship with your target audience? Discuss, supporting your answer with examples.

(25 Marks)

QUESTION 2

As human beings, when we feel threatened we are likely to be defensive. Using examples to support your answer, discuss any five methods that could be used to limit defensives.

(25 Marks)

QUESTION 3

a) Dyadic communication is the foundation of all interpersonal communication. Discuss giving examples to support your answer.

(10 Marks)

b) With the aid of examples explain any three aspects of dyadic communication.

(15 Marks)

QUESTION 4

It is argued that the main characteristic of interpersonal communication is that, "it affords equal opportunity for interacting parties to influence each other". Explain this statement using examples to illustrate your answer.

(15 Marks)

Explain the relevance of this statement to you as a change agent.

(10 Marks)

QUESTION 5

It is argued that meaningful communication requires skill and self-disclosure is no exception. Discuss, supporting your answer with examples.

(25 Marks)

QUESTION 6

Explain the following terms as they are used in interpersonal communication giving examples to support your answer.

- a) Person perception
- b) Self-concept
- c) Direct feedback
- d) Personal baggage
- e) Significant others

(25 Marks)