### UNIVERSITY OF SWAZILAND

### INSTITUTE OF DISTANCE EDUCATION

### **BACHELOR OF ADULT EDUCATION YEAR 4**

# FINAL EXAMINATION PAPER - DECEMBER, 2014

TITLE OF PAPER

**LEADERSHIP IN ORGANIZATIONS 1** 

**COURSE CODE** 

IDE-BAE 425

TIME ALLOWED

THREE (3) HOURS

**INTRUCTIONS** 

1. ANSWER ALL QUESTIONS IN SECTION 'A'

2. ANSWER TWO QUESTIONS IN SECTION 'B'

3. MARKS WILL BE DEDUCTED FOR POORLY WRITTEN ENGLISH

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR

# **SECTION A**

# **ANSWER ALL QUESTIONS**

# **QUESTION 1**

Identify and discuss at least five (5) characteristics of a good leader.

[20 marks]

# **QUESTION 2**

Outline and explain the five (5) sources of power in leadership:

[20 marks]

# **QUESTION 3**

Leadership is an important factor in the success of an organization. Discuss.

[20 marks]

# **SECTION B**

# **ANSWER ANY TWO QUESTIONS**

# **QUESTION 4**

What is Hersey & Blanchard's situational theory of leadership? How far do you agree with Hersey & Blanchard's notion of effective leadership to different follower characteristics?

[20 marks]

# **QUESTION 5**

Identify and discuss the three (3) decision-making styles used by leaders in organizations. Indicate which type of forces would force a leader to use either one of the three styles.

[20 marks]

# **QUESTION 6**

- a) Make a distinction between formal and informal organizations [10]
- b) Discuss leadership in formal and informal organizations [10]

[20 marks]