

UNIVERSITY OF SWAZILAND

FACULTY OF EDUCATION

CERTIFICATE IN ADULT EDUCATION I

SUPPLEMENTARY EXAMINATION, JULY 2015

TITLE OF PAPER: HUMAN COMMUNICATION

COURSE CODE: CAE 115

TIME ALLOWED: TWO (2) HOURS

WEIGHT: 100 MARKS

INSTRUCTIONS: ANSWER ALL QUESTIONS. QUESTIONS CARRY EQUAL MARKS

**THIS PAPER MUST NOT BE OPENED UNTIL THE INVIGILATOR HAS GRANTED PERMISSION TO
DO SO**

Question 1

Identify and explain five (5) barriers to communication/listening

[5 x 5 = 25 marks]

Question 2

Distinguish between small group communication and public communication [2 x 12½ = 25 marks]

Question 3

Identify and discuss two (2) teaching-learning situations in which public communication would be appropriate to use. Use suitable examples to support your answer [2 x 12.5 = 25 marks]

Question 4

With the help of examples, explain four (4) reasons you would not use television to disseminate information to communities in Swaziland [25 marks]

End of Question Paper