

UNIVERSITY OF SWAZILAND

INSTITUTE OF POST-GRADUATE STUDIES

M. ED (ADULT EDUCATION) YEARS I & II

FINAL EXAMINATION, DECEMBER 2015

PAPER TITLE: COMMUNICATION IN ADULT EDUCATION

COURSE CODE: AE 606/AED613

TIME ALLOWED: THREE (3) HOURS

INSTRUCTIONS: ANSWER QUESTION 1 AND TWO (2) OTHER QUESTIONS

**THIS PAPER MUST NOT BE OPENED UNTIL THE INVIGILATOR HAS GRANTED
PERMISSION TO DO SO**

Question 1 [Compulsory]

With the aid of examples, explain four (4) reasons communication is important in the work of educators and trainers of adults. [4 x 10 = 40 marks]

Question 2

(a) Explain what you mean by interpersonal communication [10 marks]

(b) Identify and discuss two (2) theories of interpersonal communication [2 x 10 = 20 marks]

Question 3

(a) Explain what you mean by 'mass communication' [10 marks]

(b) Identify and discuss two (2) theories of mass communication. Use relevant examples to illustrate your answer [2 x 10 = 20 marks]

Question 4

Using relevant examples, discuss three (3) elements of cross-cultural communication in Swaziland or a country of your choice [3 x 10 = 30 marks]

Question 5

(a) Explain what you understand by 'conflict' [6 marks]

(b) Identify and explain the main types of conflict [3 x 3 = 9 marks]

(c) Identify and explain three (3) strategies for resolving conflict [3 x 5 = 15 marks]

End of Question Paper