UNIVERSITY OF SWAZILAND

INSTITUTE OF DISTANCE EDUCATION

B.ED. (ADULT EDUCATION) YEAR I

FINAL EXAMINATION PAPER, MAY 2016

COURSE: IDE-BAE 114

COURSE NAME: ORGANIZATIONAL THEORY AND MANAGEMENT

COURSE WEIGHT: 100 MARKS

TIME ALLOWED: 3 HOURS

INSTRUCTIONS:

- 1. In Section I, answer two questions of your choice, that will each carry 20 marks, (Total 40 marks)
- 2. In Section II, answer three questions of your choice, that will each carry 15 marks (Total 45 marks)
- 3. In Section III, answer three questions of your choice, that will each carry 5 marks (Total 15 marks)

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GIVEN BY THE INVIGILATOR

SECTION I

Answer any two questions:

(2 * 20 = 40 marks)

- 1. Discuss the concept of Organizational Culture and explain the cultural contexts of an organization. [20 marks]
- 2. What are the sources of gender inequality? Explain how and why organizational policies, practices and culture are more biased towards men rather than women? [20 marks]
- 3. Explain what aspects are covered by Content theories of motivation? [20 marks]

SECTION II

Answer any three questions

(3 * 15 = 45 marks)

- 1. What is a 'Strategy'? Explain any three types of strategies? [15 marks]
- 2. Explain the three different explanations of the causes of 'sexual harassment'. [15 marks]
- 3. Discuss how four typical organizational cultures respond differently to the pressures of change. [15 marks]
- 4. While some view 'conflict' in organizations is preventable, others view 'conflict' as inevitable. Explain your view. [15 marks]

SECTION III

Answer any three questions

(3 * 5 = 15 marks)

- 1. Queen Bee type of woman behavior leading to gender inequality [5 marks]
- 2. Theory X and Theory Y of human nature [5 marks]
- 3. SWOT Analysis [5 marks]
- 4. What is Management by Walking Around (MBWA) [5 marks]

End of Question Paper