

UNIVERSITY OF SWAZILAND

INSTITUTE OF DISTANCE EDUCATION

B. ED (ADULT EDUCATION) YEAR I

FINAL EXAMINATION, DECEMBER 2015

**TITLE OF PAPER : INTROD. TO ORGANISATIONAL THEORY &
MANAGEMENT**

COURSE CODE : IDE-BAE 111

TIME ALLOWED : THREE (3) HOURS

**INSTRUCTIONS : 1. ANSWER QUESTION ONE (1) AND THREE (3) OTHER
QUESTIONS**

**THIS PAPER SHOULD NOT BE OPENED UNTIL PERMISSION HAS BEEN
GRANTED BY THE INVIGILATOR**

QUESTION 1: COMPULSORY

Human organizations are open systems; which mean that they interact with many external groups, such as customers, suppliers and the public, and various levels of government. Using your organization as an example, critically discuss the philosophical underpinnings of the Systems Management.

(40)

QUESTION 2

Roberts and Hunt (1991) advanced that goals serve four general functions in organizations. With the aid of examples, identify and discuss these four functions.

(20)

QUESTION 3

Since organizations are formed to achieve certain specific purposes they can also be classified on the basis of their function or activity. Discuss four categories of organizations providing an example in each.

(20)

QUESTION 4

Bureaucratic Management has five main assumptions about the employee, the manager, the organization and production/productivity. With the help of an example in each, discuss five assumptions of bureaucratic management.

(20)

QUESTION 5

Management is a process because managers engage themselves in certain interrelated activities in order to obtain their desired goal. With the aid of practical examples, diagrammatically explain the interactive nature of the management process