

UNIVERSITY OF SWAZILAND

INSTITUTE OF POST-GRADUATE STUDIES

M. ED (ADULT EDUCATION) YEARS I & II

FINAL EXAMINATION, DECEMBER 2016

PAPER TITLE: COMMUNICATION IN ADULT EDUCATION

COURSE CODE: AE 606 / AED613

TIME ALLOWED: THREE (3) HOURS

**INSTRUCTIONS: ANSWER QUESTION 1 AND TWO (2) OTHER QUESTIONS, THREE
(3) QUESTIONS ALTOGETHER**

**~~THIS PAPER MUST NOT BE OPENED UNTIL THE INVIGILATOR HAS GRANTED
PERMISSION TO DO SO~~**

Question 1 [Compulsory]

- (a) What is meant by 'interpersonal communication'? [5 marks]
 - (b) Explain two (2) principles of interpersonal communication [2 x 5 = 10 marks]
 - (c) Identify and discuss one theory of interpersonal communication [15 marks]
 - (d) Explain the implications of the theory for the practice of adult education [10 marks]
- [Total marks = 40]

Question 2

- (a) Explain your understanding of 'mass communication' [5 marks]
 - (b) Identify and explain two (2) types of mass communication [2 x 5 = 10 marks]
 - (c) Identify and discuss one theory of mass communication [10 marks]
 - (d) Examine the implications of the theory you discuss for adult education [5 marks]
- [Total marks = 30]

Question 3

- (a) What do you understand by 'public speaking'? [10 marks]
 - (b) Identify and discuss one theory of public speaking [15 marks]
 - (c) Examine the implications of the theory for the practice of adult education [5 marks]
- [Total marks = 30]

Question 4

- (a) What is meant by 'cross-cultural communication'? [10 marks]
- (b) Explain two (2) factors that have increased the need for cross-cultural communication in contemporary Swaziland or a country of your choice [2 x 10 = 20 marks]

Question 5

- (a) In your words, explain the meaning of 'conflict' [6 marks]
 - (b) Identify and discuss the main 'types' of conflict [3 x 3 = 9 marks]
 - (c) Identify and discuss three (3) strategies for resolving conflict [3 x 5 = 15 marks]
- [Total marks = 30]