

UNIVERSITY OF SWAZILAND
INSTITUTE OF DISTANCE EDUCATION
B.ED. (ADULT EDUCATION) YEAR I
FINAL EXAMINATION PAPER, (MAIN) 2016
COURSE: IDE-BAE 111

COURSE NAME: INTRODUCTION TO ORGANIZATION THEORY AND MANAGEMENT

COURSE WEIGHT: 100 MARKS

TIME ALLOWED: 3 HOURS

INSTRUCTIONS:

1. In Section I, answer two questions of your choice, that will each carry 20 marks, (Total 40 marks)
2. In Section II, answer two questions of your choice, that will each carry 15 marks (Total 30 marks)
3. In Section III, write explanatory notes on any three short answer topics of your choice, that will each carry 10 marks (Total 30 marks)

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GIVEN BY THE
INVIGILATOR**

SECTION I

Answer any two questions:

(2 * 20 = 40)

1. Discuss the contribution of the Classical/Traditional School of Management to the development of Management.
2. Define Management and explain the functions of Management
3. Explain what a Group is and discuss the role of Groups in organizations.

SECTION 2

Answer any two questions:

(2 * 15 = 30)

1. What are the essential differences between Scientific Management and Human Resource Management in regard to the basic assumptions towards people, work and organizations?
2. How does the Systems theory of management view organizations and what are the characteristics of Open Systems Theory?
3. What is Socialization in the context of Organizations?

SECTION 3

Write explanatory notes on any three of the following:

(3 * 10 = 30)

1. Personality Types
2. Fayol's 14 Principles of Management
3. Advantages and Disadvantages of Group Problem Solving
4. Steps in Controlling

End of Question Paper