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UNIVERSITY OF SWAZILAND INSTITUTE OF DISTANCE EDUCATION B. ED. (ADULT EDUCATION) YEAR V FINAL EXAMINATION, DECEMBER 2017

COURSE CODE: BAE 524

PAPER TITLE: SMALL-SCALE BUSINESS MANAGEMENT I

WEIGHT: 100 MARKS

TIME ALLOWED: THREE (3) HOURS

INSTRUCTIONS: ANSWER ALL QUESTIONS IN SECTION A AND THREE (3) QUESTIONS IN SECTION B

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Section A

For each question below (1 - 15), write the letter which best corresponds to your response

1. Which of the following is NOT a characteristic of a small business?

A. Independently-owned &	ed & operated.			B.	dominant in its field (or market)
	v	•	1		

C. Meets certain standards in terms of size D. all of the above statements

2. A/An _____ is defined as "the blue-print describing the business strategy for entering the market-place and explains the business to potential investors".

- A. Spin-off B. business alliance C. intrapreneurship
- C. Competitor analysis E. business plan

3. Why are small businesses considered the economic nucleus of society?

- A. They are high growth and high innovation firms.
- B. They are made up of franchises and multisite firms, that are generally not very innovative, but are designed for high levels of growth.

C. They have lots of innovative ideas but lack the funds to bring them to market.

D. They are the most numerous and most widely available type of firms.

4. A market survey is important because it tells you:

A. How many & what types of people are shopping at a store B. what the customer will buy;

- C. How much the customer will pay for the product D. all of the above statements
- 5. All but which of the following is considered to be a myth associated with entrepreneurship?

A. Successful entrepreneurs are born, not made B. First ventures are always successful

- C. All entrepreneurs must willingly invest significant sums of money
- D. Successful entrepreneurs must have a break-through invention
- E. An entrepreneur faces extra-ordinary business risks
- 6. EDP (Entrepreneurship Development Programmes) is required to help:
 - A. Existing entrepreneurs B. first generation entrepreneurs
 - C. Future generation entrepreneurs D. none of the above statements
- 7. Truly entrepreneurial businesses are characterised by _____, in their products, services, or business models.
 - A. novelty B. imitation C. experience D. government subsidy
- 8. Why should an entrepreneur do a feasibility study for starting a new venture?
 - A. To identify possible sources of funds
 - B. To see if there are possible barriers to success
 - C. To estimate the expected sales D. to explore potential customers
- 9. Which one of the following is the most important characteristic of a successful business website?A. InnovationB. speedC. graphicsD. products

- 10. La-Tisha gets E5 000.00 loan from the bank to start a business. She must pay back the E5000 bank loan and also pay the bank
 - A. Dividends B. bank charges C. production costs D. none of these

11. Which one of the following is "the process of entrepreneurs developing new products that over time make current products obsolete"?

- A. New business model B. anatomisation
- C. None of these options D. creative destruction

12. Which one of the following gives suggestions for new products and also helps to market new products?

C. central government

A. Existing products & services

B. Distribution channels D. consumers (customers)

13. Which of the following is NOT a common motivation of an entrepreneur?

- A. Desire for independence
- B. Search for more rewarding work
- C. Desire to maintain the status quo
- D. Search for personal & professional growth
- 14. The sequence or organisation of jobs and careers in the economy refers to
 - A. Franchising B. creative destruction C. occupational structure D. incubators

The steps involved in an entrepreneurial effort include all but which one of the following?

- 15. A. Business plan formulation B. obtaining financing C. hiring a partner
 - D. Selecting the type of legal structure E. adapting to [business] growth

Completion: Fill in the blanks

- 16. A..... can become an entrepreneur
- 17. defines the place where goods & services are traded
- 18. plays an important role in regulating business operations
- 19. Basic necessities (e.g. bread) have their prices by the government
- 20. The best alternative that has to be sacrificed in a world characterised by scarcity represents $[20 \times 2 = 40 \text{ marks}]$

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Identify and discuss four (4) contributions of small-scale business to the economy of a country $[4 \ge 7.25 = 30 \text{ marks}]$

Question 2

Explain five (5) sources of financing a business idea and/or strategy in Swaziland or a country of your choice $[5 \times 6 = 30 \text{ marks}]$

Question 3

Discuss three (3) forms of business ownership and indicate their appropriateness for small-scale business operations in this country $[3 \times 10 = 30 \text{ marks}]$

Question 4

Explain business lay-out and/or location, including merchandising

 $[3 \times 10 = 30 \text{ marks}]$

* End of Question Paper