

UNIVERSITY OF SWAZILAND
FACULTY OF EDUCATION
DEPARTMENT OF ADULT EDUCATION
2017/2018 EXAMINATION QUESTION PAPER: MAIN

TITLE OF PAPER: INTERPERSONAL COMMUNICATION II

COURSE CODE: IDE-BAE 416

TIME ALLOWED: 3 HOURS

INSTRUCTIONS:

Answer **THREE** (3) questions.

Question One (1) is **COMPULSORY**.

Spelling and grammar will count in grading.

Use your own examples to illustrate your answer(s).

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN
GRANTED BY THE INVIGILATOR**

QUESTION 1

- a) Using a female condom as an innovation of your choice, explain the various stages that an individual will have to go through in the decision-making process before adopting the product.

(25 Marks)

- b) If diffusion is to take place there are components that can be used to analyse a diffusion process in any situation. Discuss these components, giving examples to support your answer.

(25 Marks)

QUESTION 2

Using a community group/organisation of your own choice, explain how you would ensure that you gain their confidence.

(25 Marks)

QUESTION 3

- a) Trust is a necessary ingredient in all relationships whether intimate or not. Discuss this statement, aiding your answer with examples.

(15 Marks)

- b) In an interpersonal relationship, trust is referred to as a mutual transaction. With the aid of examples explain this statement.

(10 Marks)

QUESTION 4

- a) There is a school of thought that language shapes the way we think. Discuss, using SiSwati/the Swazi to substantiate your arguments.

(15 Marks)

- b) Non-verbal symbols are open to misinterpretation even within the same culture. Explain this statement, aiding your answer with examples.

(10 Marks)

QUESTION 5

The world is fraught with conflict, from Syria to Somalia, Democratic Republic of Congo, Somalia, Myanmar and many other countries.

a) Discuss the major source of conflict, aiding your answer with examples.
(10 Marks)

b) Discuss any three causal factors of conflict in interpersonal communication. Support your answer with examples.

(15 Marks)

QUESTION 6

Explain the following, illustrating your answer with examples.

- a) Social belonging
- b) Group conflict
- c) Sub-culture
- d) Material culture
- e) Ethnocentrism

(25 Marks)