UNIVERSITY OF ESWATINI

DEPARTMENT OF ADULT EDUCATION

CERTIFICATE IN ADULT EDUCATION YEAR 11

RE-SIT EXAMINATION PAPER – JANUARY, 2019

TITLE OF PAPER   :   PROGRAMME MANAGEMENT 1

COURSE CODE   :   AED105

TIME ALLOWED   :   THREE (3) HOURS

INSTRUCTIONS   :   1. ANSWER <u>ALL</u> QUESTIONS IN SECTION 'A'

                                           2. ANSWER <u>TWO</u> QUESTIONS IN SECTION 'B'

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR

SECTION A – ANSWER ALL QUESTIONS

QUESTION 1

a) What is progamme planning and why is it important? (5)
b) Name four (4) steps involved in the planning function of management (4)
c) What is 'needs assessment' and why is it important to conduct? (8)
d) Explain at least four (4) reasons why management is important in organizations (16)
e) What is a virtual community? (2)
f) Explain with examples why organizations are viewed as open systems by the systems approach theorists (10)
g) What is an institutional programme? (5)

[50 marks]

SECTION B – ANSWER ONLY TWO QUESTIONS

QUESTION 2

a) What is community development? (5)
b) Identify and discuss four (4) features of community development. (20)

[25 marks]

QUESTION 3

a) What is participation in community development? [5]
b) Identify and discuss at least five (5) factors that may hinder participation in community development programmes. [20]

[25 marks]

QUESTION 4

Identify and discuss the stages of an organizational life cycle according to Daft & Murphy (2010)

[25 marks]

END OF EXAM