

UNIVERSITY OF ESWATINI  
FACULTY OF EDUCATION  
DEPARTMENT OF ADULT EDUCATION  
CERTIFICATE IN ADULT EDUCATION YEAR I  
RESIT EXAMINATION PAPER, JANUARY, 2020

TITLE OF PAPER: INTRODUCTION TO COMMUNICATION  
COURSE CODE: AED 107  
TIME ALLOWED: THREE (3) HOURS  
INSTRUCTIONS: CHOOSE ANY FOUR (4) QUESTIONS

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN  
GRANTED BY THE INVIGILATOR.

**INSTRUCTION: ANSWER ANY FOUR (4) QUESTIONS**

**QUESTION 1**

Communication is a process of sharing information between the source and the audience. Identify any five (5) elements of communication and use relevant examples from your local context to either support or refute this statement. **(25 marks)**

**QUESTION 2**

David Berlo used four (4) vital elements to describe the communication process. Describe these elements drawing on practical examples from your local context. **(25 marks)**

**QUESTION 3**

Give five (5) reasons why adult educators need communication skills and support your answer with practical examples. **(25 marks)**

**QUESTION 4**

- a) Define a model in communication **(1 mark)**
- b) Discuss any four (4) advantages of using models in communication **(24 marks)**

**QUESTION 5**

- a) Define noise in communication **(1 mark)**
- b) Discuss the four (4) types of 'noise', as studied in this course **(24 marks)**