

UNIVERSITY OF ESWATINI
FACULTY OF EDUCATION
DEPARTMENT OF ADULT EDUCATION
MAIN EXAMINATION PAPER, FEBRUARY 2021
MASTERS IN ADULT EDUCATION LEVEL 2

TITLE OF PAPER: COMMUNICATION IN ADULT EDUCATION.

COURSE CODE: AED 613

TIME ALLOWED: THREE (3) HOURS

INSTRUCTIONS

1. THERE ARE SEVEN QUESTIONS CARRYING EQUAL MARKS
2. CHOOSE ANY FOUR QUESTIONS
3. BEGIN EACH QUESTION ON A NEW PAGE

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.

QUESTION 1

1. What is a dialogue? **(5 marks)**
2. Of the four types of dialogue learned in this course, which one/s is/are most likely to be applied to organizational communication? **(20 marks)**

QUESTION 2

1. What is the classical management approach? **(1 marks)**
2. Use three (3) examples of the classical management to explain the implications of the machine metaphor on organisational communication **(24 marks)**

QUESTION 3

Use relevant examples to explain why Abraham Maslow's hierarchy of needs has had such far reaching implications for the development of human resources approaches to management and communication? **(25 marks)**

QUESTION 4

Outline any **five (5)** critical skills that you expect to acquire in the Communication in Adult Education course to prepare you for the world of work and your future professional plans

(25 marks)

QUESTION 5

Examine the relationship between Maslow's hierarchy of needs and your personal wellbeing. Illustrate your response with personal examples drawn from your journey as an adult learner. **(25 marks)**