

UNIVERSITY OF SWAZILAND
FACULTY OF EDUCATION



DEPARTMENT OF EDUCATIONAL FOUNDATIONS AND MANAGEMENT

2013/2014 ACADEMIC YEAR

SUPPLEMENTARY PAPER:

TITLE OF PAPER: EDUCATIONAL ADMINISTRATION

COURSE CODE: EDF 402

TIME ALLOWED: THREE HOURS

INSTRUCTIONS:

1. THIS QUESTION PAPER IS DIVIDED INTO THREE SECTIONS. SECTION A IS COMPULSORY, ANSWER ALL QUESTIONS IN THIS SECTION.
- 2, ANSWER ANY OTHER TWO MORE QUESTIONS IN SECTION B.
3. THE TOTAL FORT THE PAPER IS 100 MARKS.

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED TO DO SO BY THE CHIEF INVIGILATOR

SECTION A

This Section is compulsory. Answer all questions.

QUESTION 1

Summarise the following concepts and explain how an educational administrator would employ them:

- (a) Interdependency
- (b) Integration
- (c) Contingency

(30 Marks)

QUESTION 2

Write a brief summary of the contributions made by Frederick Taylor. In your summary, include his principles of management and the criticisms that have been levelled against them.

(20 Marks)

SECTION B

Answer Two Questions from this Section.

QUESTION 3

Briefly discuss the characteristics of Max Weber's Model of bureaucracy and the way it is still applied in educational organisations.

(25 Marks)

QUESTION 4

2.1 Discuss three contributions that were made by one of the Human Relations pioneers, Elton Mayo, on the role of the manager.

(15 Marks)

2.2 Discuss three criticisms of 'Mayoism'?

(10 Marks)

QUESTION 5

Discuss the different types of power and the probable subordinate responses to power in terms of the following:

- (a) Commitment;
- (b) Simple compliance, and
- (c) Resistance.

(25 Marks)

End of paper