## UNIVERSITY OF SWAZILAND

## FACULTY OF EDUCATION



# DEPARTMENT OF EDUCATIONAL FOUNDATIONS AND MANAGEMENT

## 2017/2018 ACADEMIC YEAR

## SUPPLEMENTARY EXAMINATION

EDUCATIONAL ADMINISTRATION

**PROGRAMME:** BACHELOR OF EDUCATION

TITLE OF PAPER: COURSE CODE: TIME ALLOWED: INSTRUCTIONS:

THREE HOURS1. THIS QUESTION PAPER IS DIVIDED INTO TWO

SECTIONS.

EDF 402

- 2. ALL QUESTIONS IN SECTION A ARE COMPULSORY.
- 3. ANSWER TWO QUESTIONS FROM SECTION B.

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED TO DO SO BY THE CHIEF INVIGILATOR

## SECTION A Answer all questions in this section

## **QUESTION 1**

Discuss using examples, five propositions why educational administrators need a theoretical base and do not have to rely only on experience. Give five reasons in your response. Cite examples in your discussion.

(20marks)

## **QUESTION 2**

Discuss using relevant examples, five criticisms leveled against Frederick Taylor's work and include examples to strengthen your arguments.

(20 marks)

## SECTION B

#### Select two questions from this section

Discuss three types of authority using examples of educational institutions of your choice.

(30 Marks)

#### **Question 3**

Discuss using relevant examples, five key conclusions drawn from Elton Mayo's Hawthorne experiments concerning the relation between supervisors and workers.

(30 Marks)

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# **Question 4**

Examine the relevance of any of Henri Fayol's principles of management in today's educational institutions.

(30 marks)

# Question 5

Discuss five characteristics of Weber's bureaucratic model and explain using how it can be effectively used in educational institutions.

(30 marks)

## THE END