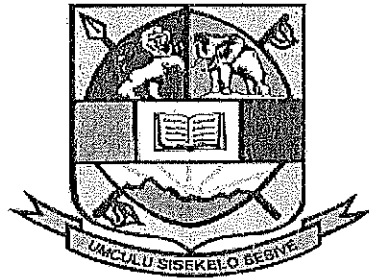


UNIVERSITY OF ESWATINI



FACULTY OF EDUCATION

DEPARTMENT OF EDUCATIONAL FOUNDATIONS AND MANAGEMENT

FOR

INSTITUTE OF POST GRADUATE STUDIES

MAY 2019

MASTER OF EDUCATION (M.Ed.)

COURSE CODE : EFM610

**TITLE OF PAPER: COURSE TITLE: ETHICAL AND LEGAL ISSUES IN
GUIDANCE AND COUNSELLING**

TIME ALLOWED :THREE (3) HOURS

**INSTRUCTIONS: ANSWERQUESTION ONE (1) AND ANY OTHER TWO
QUESTIONS OF YOUR CHOICE**

**DO NOT OPEN THIS QUESTION PAPER UNTIL YOU ARE TOLD TO DO SO BY THE CHIEF
INVIGILATOR**

QUESTION 1: COMPULSORY

- a) "Countertransference can show itself in many ways as has been described by Watkins (1985) in his classic thought-provoking article "Discuss any six manifestations of countertransference (30 Marks).
- b) How can a counsellor effectively manage counter transference reactions? (10 Marks).

QUESTION 2

Discuss the advantages and disadvantages of online counselling (30 Marks).

QUESTION 3

"The career counselling environment has a profound impact on the client's willingness to participate and learn from the process" Discuss the following statement in relation to career counselling and guidance climate. Make special reference to the five basic emotional needs. (30 Marks).

QUESTION 4

Write explanatory notes on each of the following in relation to ethical and legal issues in guidance and counselling:

- a) Confidentiality
- b) Informed consent
- c) Transference
- d) Justice
- e) Nonmaleficence
- f) Self-awareness

(30 Marks).