



DEPARTMENT OF EDUCATIONAL FOUNDATIONS AND MANAGEMENT

MAIN EXAMINATION PAPER- AUGUST 2020

**TITLE OF PAPER: ETHICAL AND LEGAL ISSUES IN GUIDANCE AND
COUNSELLING**

COURSE CODE: EFM 610

TIME ALLOWED: THREE (3) HOURS

TOTAL MARKS: 100

**INSTRUCTIONS: ANSWER QUESTION 1 AND THEN ANY OTHER 2 QUESTIONS OF YOUR
CHOICE.**

**DO NOT OPEN THIS QUESTION PAPER UNTIL YOU ARE TOLD TO DO SO BY THE CHIEF
INVIGILATOR**

Question1 (Compulsory)

a) "Observing ethical issues in counselling is a critical component for both the counsellor and client". Clearly highlight the responsibilities of client as well as counsellor to enhance optimum outcome **(20 Marks)**.

b) Explain the legal aspects to be considered by any counsellor during the counselling process **(20 Marks)**

Question 2

During the period when most countries are under lockdown due to the COVID-19 pandemic, online counselling would be the ideal process to alleviate the global challenges and trauma among people. Discuss clearly outlining the advantages and disadvantages to this counselling process **(30 Marks)**.

Question 3

Write explanatory notes on each of the following in relation to ethical and legal issues in guidance and counselling:

- a) Self-awareness
- b) Justice
- c) Countertransference
- d) Confidentiality
- e) Transference
- f) Informed consent

(30 Marks)

QUESTION 4

With practical examples from your field of study, explain clearly the 6 steps to be considered when developing a guidance and counselling programme for implementation in an organisation/institution in Eswatini. Give justification why one has to follow those steps **(30 Marks)**.