

**UNIVERSITY OF SWAZILAND  
FACULTY OF EDUCATION**



**DEPARTMENT OF EDUCATIONAL FOUNDATIONS AND MANAGEMENT  
2020/2021 ACADEMIC YEAR  
SUPPLEMENTARY EXAMINATION**

**TITLE OF PAPER:** EDUCATIONAL ADMINISTRATION  
**COURSE CODE:** EDF 402/EFM302  
**TIME ALLOWED:** THREE HOURS

**INSTRUCTIONS:**

- i. The paper is divided into two sections.
- ii. Both Questions in Section A are compulsory.
- iii. Answer two questions in Section B.
- iv. The total for the paper is 100 Marks.

**DO NOT OPEN THE QUESTION PAPER UNTIL THE CHIEF INVIGILATOR TELLS YOU TO DO SO.**

## **SECTION A**

**Answer all questions in this section**

Discuss five reasons why there is value in administration, using examples of the recent chaotic scenes in the university and other educational institutions.

(20marks)

### **QUESTION 2**

Discuss five criticisms of Frederick Taylor's Scientific Management Theory as much as his work is still visible in today's organisations.

(20 marks)

## **SECTION B**

**Answer only two questions in this section**

### **QUESTION 3**

Discuss five principles of management by Henri Fayol and show their relevance to today's educational institutions.

(30 marks)

### **QUESTION 4**

Discuss the assumptions held by administrators who believe in Theory X and those who believe in Theory Y. Mention 3 assumptions in each theory and give examples.

(30 marks)

### **QUESTION 5**

Discuss five sources of power and use examples from educational contexts on how employees may respond to the different sources.

(30 marks)

**THE END**