

UNIVERSITY OF ESWATINI

FACULTY OF EDUCATION



DEPARTMENT OF EDUCATIONAL FOUNDATIONS AND MANAGEMENT

2020/2021

FINAL EXAMINATION

- TITLE OF PAPER:** The Beginnings of Administrative Thought
- COURSE CODE:** EFM603
- TIME ALLOWED:** Three Hours
- INSTRUCTIONS:**
1. This paper has five (5) questions.
 2. Answer only four (4) questions.
 3. Start a new question on a fresh page.
 3. The total marks for the paper is 100.

DO NOT OPEN THE PAPER UNTIL THE CHIEF INVIGILATOR TELLS YOU TO DO SO.

QUESTION 1

A. Explain four merits of Frederick Taylor's Theory of Scientific Management and how it is regarded as a Rational System. (16 marks)

B. Briefly discuss three criticisms leveled against Taylor's work from an employee perspective. (9 marks)

(25 marks)

QUESTION 2

Discuss any five principles of management by Henri Fayol and their applications in educational institutions today.

(25 marks)

QUESTION 3

Explain the Open Systems Theory and discuss how a school or an educational institution you are familiar with can be viewed as a learning organisation.

(25 marks)

QUESTION 4

Discuss the probable responses to five types of power in terms of commitment, simple compliance and resistance.

(25 marks)

QUESTION 5

Discuss any five styles of conflict management, citing examples in which each may be relevant in an educational institution.

(25 marks)

THE END