

UNIVERSITY OF SWAZILAND
Faculty of Health Sciences

DEGREE IN ENVIRONMENTAL HEALTH
FINAL EXAMINATION PAPER 2005

TITLE OF PAPER : HEALTH ROGRAMME DESIGN AND
MANAGEMENT

COURSE CODE : EHS 404

DURATION : 2 HOURS

MARKS : 100

INSTRUCTIONS :

- : READ THE QUESTIONS & INSTRUCTIONS CAREFULLY
- : ANSWER ANY FOUR QUESTION
- : EACH QUESTION CARRIES 20 MARKS.
- : WRITE NEATLY & CLEARLY
- : NO PAPER SHOULD BE BROUGHT INTO OR OUT OF THE EXAMINATION ROOM.
- : BEGIN EACH QUESTION ON A SEPARATE SHEET OF PAPER.

**DO NOT OPEN THIS QUESTION PAPER UNTIL PERMISSION IS GRANTE
BY THE INVIGILATOR.**

Question 1.

Discuss five management steps towards successful Health Programmes Management. Discussion must point out the key salient points. (25marks).

Question 2.

The future environment for most health services organisations is predicted to be both complex and dynamic. A variety of pressures will be exerted externally which will, influence design decisions. What are some of these external pressures? (25marks).

Question 3.

What are the special features that make Community Based Health Care different from Orthodox Health Care? (25marks).

Question 4.

(a). Enumerate the reasons for evaluation in health programmes. (8marks).

(b). Write briefly on:

- Process Evaluation.
- Impact/outcome Evaluation.
- Summative Evaluation (9marks).

(c). Why is monitoring considered useful in Health Programmes Management? (8marks).

Question 5.

(a). What are the effects of partnership in health programmes? (9marks).

(b). How can we prepare ourselves for partnership? (8marks).

(c). How can we facilitate or encourage participation in health programmes? (8marks).

Question 6.

(a). Describe the types of conflicts that may arise within health programmes. (12marks).

(b). How can the programme coordinator resolves conflict situations? (13marks).