

UNIVERSITY OF SWAZILAND
FACULTY OF HEALTH SCIENCES
DEPARTMENT OF ENVIRONMENTAL HEALTH SCIENCE
FINAL EXAMINATION PAPER
MAY 2006

- TITLE PAPER : HEALTH PROGRAMMES DESIGN & MANAGEMENT.**
- COURSE TITLE : EHS 404**
- TIME ALLOWED : TWO (2) HOURS**
- INSTRUCTIONS :**
- (1) TOTAL NUMBER OF QUESTIONS IN THIS PAPER IS SIX (6).**
 - (2) ANSWER ANY FOUR (4) QUESTIONS.**
 - (3) THE MARKS AWARDED FOR A QUESTION /PART OF A QUESTION ARE INDICATED AT THE END OF EACH QUESTION / PART OF QUESTION.**

NOTE: MAXIMUM MARKS WILL BE AWARDED FOR GOOD QUALITY LAYOUT, ACCURACY, AND PRESENTATION OF WORK.

THIS PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.

!!!GOOD LUCK!!!

Question 1.

(a). *“Meetings are an effective communication method for the programme co-ordinator, the team members and the community”*. How can you as a Programme Co-ordinator ensure that meetings are effective? (15marks).

(b). Outline the items you will include in an agenda of a programme status review meeting. (10marks).

Question 2.

(a). *“Health service organisations are often described as unique or at least different from other types of organisations, particularly different from industrial organisations. These differences are believed to be significant in the areas of management”*. Discuss some of these differences. (15marks).

(b). There are a number of circumstances that would suggest a manager should be reconsidering the appropriateness of an organisation’s design. When should an organisation’s design be rethought? (10marks).

Question 3.

A group of people in your community has just approached you for guidelines for raising funds from an external donor. How would you advise them? (25marks).

Question 4.

(a). Write a short report for the Ministry of Health’s new finance director which explains the phases of programme management. *Note: itemise the key silent points as a matter of emphasis.* (15marks).

(b). Why should a programme be evaluated? (10marks).

Question 5.

“The Community Health Teams are expected to carry out core public health functions of assessment, assurance, and policy development at the community, family and individual level”. Enumerate specific functions to be performed under these core public health functions. (25marks).

Question 6.

(a). Discuss the factors to be considered before mounting a Health Programme in any community. (16marks).

(b). How can the programme coordinator resolves conflict situations? (9marks).