

UNIVERSITY OF SWAZILAND

Faculty of Health Sciences

(BSC) IN ENVIRONMENTAL HEALTH

FINAL EXAMINATION PAPER DECEMBER 2014

TITLE OF PAPER : PRINCIPLES OF INDUSTRIAL PSYCHOLOGY

COURSE CODE : EHS 416

DURATION : TWO HOURS

MARKS : 75

INSTRUCTIONS : ANSWER ALL THREE QUESTIONS

: EACH QUESTION CARRIES 25 MARKS

: BEGIN EACH QUESTION ON A SEPARATE SHEET OF PAPER

DO NOT OPEN THIS QUESTION PAPER UNTIL PERMISSION IS GRANTED BY THE INVIGILATOR

QUESTION 1

How do the following strategies enhance industrial or organizational development?

- a. Commitment to new programs (10 marks)
- b. Communication and team work skills (10 marks)
- c. Goal setting (5 marks)

25 marks

QUESTION 2

Understanding structures and principles in an industry, is very important. State clearly how the understanding of physical structures, human resources and financial sector of an organization assists implementation of organizational policies for an environmental health scientist.

- a. Physical structures (10marks)
- b. Human resources (10 marks)
- c. Financial sector development (5 marks)

25 marks

QUESTION 3

Certain factors in an industry can be implemented to enhance employees' performance in an industry. Discuss how the following factors bellow can be used to promote employees' performance in an industry.

- a. Individual skill development. (5 marks)
- b. Job redesign. (5 marks)
- c. Career development. (5 marks)
- d. Technical skill training. (5 marks)
- e. Administrative skill training. (5 marks)

25 marks