



UNIVERSITY OF SWAZILAND
Faculty of Health Sciences
Department of Environmental Health Science

DEGREE IN ENVIRONMENTAL MANAGEMENT AND
OCCUPATIONAL SAFETY AND HEALTH

FINAL EXAMINATION PAPER 2015

TITLE OF PAPER : PRINCIPLES OF INDUSTRIAL PSYCHOLOGY
COURSE CODE : EHM 416
DURATION : 2 HOURS
MARKS : 75

INSTRUCTIONS :

- : READ THE QUESTIONS & INSTRUCTIONS CAREFULLY
- : ANSWER **ALL THREE** QUESTIONS
- : EACH QUESTION **CARRIES 25** MARKS.
- : WRITE NEATLY & CLEARLY

- : NO PAPER SHOULD BE BROUGHT INTO OR OUT OF THE EXAMINATION ROOM.

- : BEGIN EACH QUESTION ON A SEPARATE SHEET OF PAPER.

DO NOT OPEN THIS QUESTION PAPER UNTIL PERMISSION IS GRANTED BY
THE INVIGILATOR.

Question 1

- a) Define the concept attitude as it relate to industrial context.

(4 marks)

- b) The understanding of affective, behavioural and cognitive attitudes is important for industrial development. Discuss the benefits of understanding (affective attitudes), (behavioural attitudes) and (cognitive attitudes) in industrial development engagement.

- i. Affective attitudes (7 marks).
- ii. Behavioural attitudes (7 marks).
- iii. Cognitive attitudes (7 marks).

Question 2

Organizational behaviour and development is somehow, among other things dependent on employer and employees' adequacy and market availability.

- i. Define organizational behaviour in relationship to employer/employees. (5 marks)
- ii. Clearly indicate how employer and employees' adequacy and market availability could enhance organizational development?

- a) Employer's adequacy (8marks)
- b) Employees' adequacy (8marks)
- c) Market availability (4 marks)

Question 3

Employees' life skills are important for the development of an Industry. Discuss how the following life skills, (i) communication skills, (ii) Intrapersonal skills and (iii) listening skills could enhance industrial development?

- (i) Communication (10 marks)
- (ii) Intrapersonal skills (10 marks)
- (iii) Listening skills (5 marks)