

**UNIVERSITY OF ESWATINI
FACULTY OF HEALTH SCIENCES
BACHELOR OF ENVIRONMENTAL HEALTH SCIENCE YEAR 4
FINAL EXAMINATION PAPER DECEMBER 2019**

**TITLE OF PAPER : Introduction to Occupational Health
Psychology**

COURSE CODE : EHS 413

TIME ALLOCATION : 2 HOURS

MARKS ALLOCATION : 75

**INSTRUCTION THIS PAPER CONSISTS OF THREE QUESTIONS
ANSWER ALL QUESTIONS.**

DO NOT OPEN THIS PAPER UNTIL TOLD TO DO SO.

QUESTION 1

In an industry a number of strategies can be used to improve employees performance. On the job training, behavioural model and performance appraisal are some of the strategies that can be used to improve employees' performance. Discuss the advantages and disadvantages of the above strategies when used to improve workers' performance.

- 1) On the job training. (10 marks)
- 2) Behavioural model. (10 marks)
- 3) Performance appraisal. (5 marks)

[25 marks]

QUESTION 2

Life skills are important in the work place for the survival of the employees. Discuss as to how communication skills, listening skills and intrapersonal skills can be used by employees for survival in an industry.

- a) Communication skills. (10 marks)
- b) Intrapersonal skills. (10 marks)
- c) Listening skills. (5 marks)

[25 marks]

QUESTION 3

The five parts that constitute personality in individuals are important and helpful when analysing psychological issues affecting employees in the work place. Discuss five psychological issues affecting the intra-personal being of individuals in the work place.

[25 marks]