

UNIVERSITY OF SWAZILAND
FACULTY OF HUMANITIES & INSTITUTE OF DISTANCE EDUCATION
DEPARTMENT OF ENGLISH LANGUAGE AND LITERATURE
FINAL EXAMINATION
MAY 2013

COURSE NAME: CONVERSATIONAL ANALYSIS

COURSE CODE: ENG 303 / IDE-ENG303

DURATION: TWO (2) HOURS

INSTRUCTIONS

- 1. SECTION A IS COMPULSORY.**
- 2. SECTION B: ANSWER ONE QUESTION FROM THIS SECTION.**
- 3. YOU WILL BE PENALISED FOR REPEATING MATERIAL YOU HAVE ALREADY USED TO ANSWER ANOTHER QUESTION.**
- 4. CREDIT WILL BE GIVEN FOR ANSWERS THAT ARE CLEAR, CONCISE AND GRAMMATICALLY WELL CONSTRUCTED.**

**DO NOT OPEN THIS PAPER UNTIL YOU ARE TOLD TO DO SO BY THE
INVIGILATOR**

SECTION A

Question 1 (Compulsory)

ANSWER ALL QUESTIONS

- a. What is conversational analysis? [3]
- b. Discuss five major differences between spoken and written discourse [5]
- c. What are the factors (common to all cultures) that come into play in the act of speaking? [8]
- d. Explain what is meant by adjacency repairs. Give three examples. [4]
- e. With relevant examples discuss the **conversational maxims** that form the cooperative principle. [8]
- f. Formulate a possible illocution and a possible perlocution for the following utterances:
 - i. It's raining.
 - ii. Here comes a dog. [8]
- g. Discuss the two rules for turn-taking. [4]

[40 Marks]

SECTION B

CHOOSE ONE QUESTION FROM THIS SECTION

Question 2

Discuss in detail gender differences in talk-in-interaction. Illustrate your answer with relevant examples.

[20 marks]

Question 3

Using relevant examples, explain the following:

- a. The use of deictic words/ expression in spoken texts [2]
- b. Speech maintaining cues [4]

- c. Turn taking and overlaps [4]
- d. Conversational Implicature [6]
- e. Turn taking relevance place [4]

[20 marks]

Question 4

Examine the two extracts of transcriptions of the same stretch of talk below. Transcript A represents ordinary transcription and some non-verbal activities in standard orthography. Transcript B shows how Conversational Analysis conventions have been used. Compare and contrast the two transcriptions and discuss their differences.

Transcript A

- 22 L: and he came up to me and he said, "Oh hello Lesley,
 23 still trying to buy something for nothing!"
 24 Both: (Sharp intake of breath)
 25 J: Ooo Lesley!
 26 L: Ooo (Laughs)
 27 J: Isn't he ...
 28 L: What do you say?
 29 J: Oh isn't he dreadful.

Transcript B

- 34 about 'n h_e came up t' me 'n he said Oh: h:h_ello
 35 Lesley, (.) still trying to buy something f' nothing,
 36 .tch! .hh[hahhhhhhh
 37 J: [.hhoohhhh!
 38 (0.8)
 39 J: Oo[: :: [: L_e s l e y]
 40 L: [OO:. [ehh heh heh]
 41 (0.2)
 42 J: l:s[n 't] [he
 43 L: [What] do y[ou sa:y.
 44 (0.3)
 45 J: Oh isn't h_e drea:dful. [20]

[20 Marks]