

UNIVERSITY OF SWAZILAND
MAIN EXAMINATION 2009/10

FACULTY OF SCIENCE

**DEPARTMENT OF ELECTRICAL AND ELECTRONIC
ENGINEERING**

TITLE OF PAPER: INDUSTRIAL MANAGEMENT

COURSE CODE: E520

TIME ALLOWED: THREE HOURS

INSTRUCTIONS:

- 1) Answer any FIVE of the SIX questions.
 - 2) Each question carries 20 marks distributed as shown on the right margin.
 - 3) A sheet of Selected Formulas and a PV Table are attached
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***THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS
BEEN GIVEN BY THE INVIGILATOR***

This question paper has 9 pages including this page and 3 pages of Attachments

QUESTION ONE (20 marks)

- (a) Define break-even point (4 marks)
- (b) Your company is considering whether to manufacture and market a new microchip which was discovered as a by-product of other research work. The microchip would be far in advance of anything offered by the Competition and could be sold in a basic form (called MST selling at E4000 per batch) or in a more advanced mode (called ACR at E4800 per batch). The production team has told you that they can produce only MST or ACR but not both.

The necessary research and development expenditure to be incurred before production commences has been estimated at E1,800,000.00 for MST and an additional E600,000.00 for more complex ACR version. It is corporate policy to write off these costs over a three year period. The fixed over-head costs will amount to E4,200,000.00 per annum, and the latest projected forecasts are as follows:

	MST	ACR
Sales: batches per annum	4500	3500
Selling price (per batch)	E 4,000.00	E 4,80000.00
Variable costs (per batch):		
Materials	E 1,000.00	E 1,200.00
Labour	E 600.00	E 800.00
Variable overheads	E 800.00	E 800.00
Fixed costs:		
Overheads	E 4,200,000.00	E 4,200,000.00
R&D write-off	E 600,000.00	E 800,000.00

- (i) If the forecasts are correct, which makes the bigger profit? (8 marks)
- (ii) What is the break-even volume for each line? (8 marks)

QUESTION TWO (20 marks)

- (a) Why do we have to know about ratio analysis? (4 marks)
- (b) From the financial statements below, calculate for each year the following:
- | | |
|--|-----------|
| Current ratio | (2 marks) |
| Acid test | (2 marks) |
| Days sales outstanding | (2 marks) |
| Operating Profit Margin | (2 marks) |
| Debt Equity Ratio | (2 marks) |
| Times Interest cover (some assumptions may be needed) | (2 marks) |
- (c) Comment on your results (4 marks)

INCOME STATEMENT FOR PTYZ**FOR YEAR ENDING:**

	31/3/84	31/3/85
Sales	E 250,000.00	E 500,000.00
Cost of sales	E 75,000.00	E 116,000.00
Gross profit	E 175,000.00	E 384,000.00
Less expenses	E 9,000.00	E 162,000.00
Net profit	<u>E 166,000.00</u>	<u>E 222,000.00</u>

BALANCE SHEET OF PTYZ AS AT:

	31/3/84	31/3/85
Fixed Assets:		
Factory	E 100,000.00	E 398,000.00
Plant	E 20,000.00	E 98,000.00
	<u>E 120,000.00</u>	<u>E 496,000.00</u>
Current Assets:		
Stock	E 25,000.00	E 250,000.00
Debtors	E 100,000.00	E 150,000.00
Cash	E 191,000.00	E 50,000.00
	<u>E 316,000.00</u>	<u>E 450,000.00</u>
Current Liabilities:		
Creditors	E 50,000.00	E 338,000.00
Net current Assets	<u>E 266,000.00</u>	<u>E 112,000.00</u>
Total Assets	<u>E 386,000.00</u>	<u>E 608,000.00</u>
Financed By:		
Capital	E 150,000.00	E 150,000.00
Loan	E 70,000.00	E 70,000.00
Retained Income	E 166,000.00	E 388,000.00
Total liabilities	<u>E 386,000.00</u>	<u>E 608,000.00</u>

QUESTION THREE (20 marks)

(a) Name any four capital (investment appraisal) budgeting methods and one advantage of each one of them. (4 marks)

(b) Cash Flows for **Projects Sand L** are as follows:

Year	Project S	Project L
0	-E 10,000.00	-E 10,000.00
1	E 5,000.00	E 1,000.00
2	E 4,000.00	E 3,000.00
3	E 3,000.00	E 4,000.00
4	E 1,000.00	E 6,000.00

(i) From the above information calculate the payback period for each project. (6 marks)

(ii) From the above information, and using the tables provided, calculate for each project the NPV at 10% interest rate. (6 marks)

(iii) Which project would you choose and why? (4 marks)

QUESTION FOUR (20 marks)

(a) Define each of the following terms:

(5 marks)

- Direct material
- Direct labour
- Work in progress
- Sunk cost
- Opportunity cost

(b) Schedule of Cost of Goods Manufactured and Income Statement:

The following information has been taken from the ledger accounts of Klear-Seal Company for the year ended December 31, 19x5

Selling expenses	E 280,000.00
Raw materials inventory, January 1	E 180,000.00
Raw materials inventory, December 31	E 120,000.00
Utilities, factory	E 72,000.00
Direct labour cost	E 300,000.00
Depreciation, factory	E 324,000.00
Purchases of raw materials	E 1,500,000.00
Sales	E 5,000,000.00
Insurance, factory	E 80,000.00
Supplies, factory	E 30,000.00
Administrative expenses	E 540,000.00
Indirect labour	E 600,000.00
Maintenance, factory	E 174,000.00
Work in progress, January 1	E 360,000.00
Work in progress, December 31	E 200,000.00
Finished Goods inventory, January 1	E 520,000.00
Finished Goods inventory, December 31	E 420,000.00

(i) Prepare a schedule of cost of goods manufactured for 19x5

(6 marks)

(ii) Compute the cost of goods sold for 19x5.

(5 marks)

(iii) Using the data as needed from parts (i) and (ii), prepare an income statement for 19x5

(4 marks)

QUESTION FIVE (20 marks)

- (a) Define the term Industrial Relations (2 marks)
- (b) Describe three methods of concluding a Contract of Employment (6 marks)
- (c) Discuss three duties of an employer and three of an employee arising out of the employment relationship. (6 Marks)
- (d) Name the stakeholders in the industrial relations arena and their individual interests. (6 marks)

QUESTION SIX (20 marks)

- (a) Define quality and process quality management. (6 marks)
- (b) Name any five techniques which may be used to analyze processes. (5 marks).
- (c) From (b) above describe how you would apply any three of the techniques in real life. (9 marks)

Useful Information

Ratio	Formula for Calculation
Liquidity	
Current	$\frac{\text{Current assets}}{\text{Current liabilities}}$
Quick, or acid, test	$\frac{\text{Current assets} - \text{Inventories}}{\text{Current liabilities}}$
Asset Management	
Inventory turnover	$\frac{\text{Sales}}{\text{Inventories}}$
Days sales outstanding (DSO)	$\frac{\text{Receivables}}{\text{Annual sales}/360}$
Fixed assets turnover	$\frac{\text{Sales}}{\text{Net fixed assets}}$
Total assets turnover	$\frac{\text{Sales}}{\text{Total assets}}$
Debt Management	
Total debt to total assets	$\frac{\text{Total debt}}{\text{Total assets}}$
Times-interest-earned (TIE)	$\frac{\text{Earnings before interest and taxes (EBIT)}}{\text{Interest charges}}$
Fixed charge coverage	$\frac{\text{Earnings before interest and taxes} + \text{Lease payments}}{\text{Interest charges} + \text{Lease payments} + \frac{\text{SF payments}}{(1 - T)}}$
Profitability	
Profit margin on sales	$\frac{\text{Net income available to common stockholders}}{\text{Sales}}$
Basic earning power	$\frac{\text{Earnings before interest and taxes (EBIT)}}{\text{Total assets}}$
Return on total assets (ROA)	$\frac{\text{Net income available to common stockholders}}{\text{Total assets}}$
Return on common equity (ROE)	$\frac{\text{Net income available to common stockholders}}{\text{Common equity}}$
Market Value	
Price/earnings (P/E)	$\frac{\text{Price per share}}{\text{Earnings per share}}$
Market/book	$\frac{\text{Market price per share}}{\text{Book value per share}}$

TABLE 1
Present Value of 1 due at the end of the year shown
Various Discounting Rates

Years	1%	2%	3%	4%	5%	6%	7%	8%
1	0.9901	0.9804	0.9709	0.9615	0.9524	0.9434	0.9346	0.9259
2	0.9803	0.9612	0.9426	0.9246	0.9070	0.8900	0.8734	0.8573
3	0.9706	0.9423	0.9151	0.8890	0.8638	0.8396	0.8163	0.7938
4	0.9610	0.9238	0.8885	0.8548	0.8227	0.7921	0.7629	0.7350
5	0.9515	0.9057	0.8626	0.8219	0.7835	0.7473	0.7130	0.6806
6	0.9420	0.8880	0.8375	0.7903	0.7462	0.7050	0.6663	0.6302
7	0.9327	0.8706	0.8131	0.7599	0.7107	0.6651	0.6227	0.5835
8	0.9235	0.8535	0.7894	0.7307	0.6768	0.6274	0.5820	0.5403
9	0.9143	0.8368	0.7664	0.7026	0.6446	0.5919	0.5439	0.5002
10	0.9053	0.8203	0.7441	0.6756	0.6139	0.5584	0.5083	0.4632
11	0.8963	0.8043	0.7224	0.6496	0.5847	0.5268	0.4751	0.4289
12	0.8874	0.7885	0.7014	0.6246	0.5568	0.4970	0.4440	0.3971
13	0.8787	0.7730	0.6810	0.6006	0.5303	0.4688	0.4150	0.3677
14	0.8700	0.7579	0.6611	0.5775	0.5051	0.4423	0.3878	0.3405
15	0.8613	0.7430	0.6419	0.5553	0.4810	0.4173	0.3624	0.3152
16	0.8528	0.7284	0.6232	0.5339	0.4581	0.3936	0.3387	0.2919
17	0.8444	0.7142	0.6050	0.5134	0.4363	0.3714	0.3166	0.2703
18	0.8360	0.7002	0.5874	0.4936	0.4155	0.3503	0.2959	0.2502
19	0.8277	0.6864	0.5703	0.4746	0.3957	0.3305	0.2765	0.2317
20	0.8195	0.6730	0.5537	0.4564	0.3769	0.3118	0.2584	0.2145
21	0.8114	0.6598	0.5375	0.4388	0.3589	0.2942	0.2415	0.1987
22	0.8034	0.6468	0.5219	0.4220	0.3418	0.2775	0.2257	0.1839
23	0.7954	0.6342	0.5067	0.4057	0.3256	0.2618	0.2109	0.1703
24	0.7876	0.6217	0.4919	0.3901	0.3101	0.2470	0.1971	0.1577
25	0.7798	0.6095	0.4776	0.3751	0.2953	0.2330	0.1842	0.1460
26	0.7720	0.5976	0.4637	0.3607	0.2812	0.2198	0.1722	0.1352
27	0.7644	0.5859	0.4502	0.3468	0.2678	0.2074	0.1609	0.1252
28	0.7568	0.5744	0.4371	0.3335	0.2551	0.1956	0.1504	0.1159
29	0.7493	0.5631	0.4243	0.3207	0.2429	0.1846	0.1406	0.1073
30	0.7419	0.5521	0.4120	0.3083	0.2314	0.1741	0.1314	0.0994
31	0.7346	0.5412	0.4000	0.2965	0.2204	0.1643	0.1228	0.0920
32	0.7273	0.5306	0.3883	0.2851	0.2099	0.1550	0.1147	0.0852
33	0.7201	0.5202	0.3770	0.2741	0.1999	0.1462	0.1072	0.0789
34	0.7130	0.5100	0.3660	0.2636	0.1904	0.1379	0.1002	0.0730
35	0.7059	0.5000	0.3554	0.2534	0.1813	0.1301	0.0937	0.0676
36	0.6989	0.4902	0.3450	0.2437	0.1727	0.1227	0.0875	0.0626
37	0.6920	0.4806	0.3350	0.2343	0.1644	0.1158	0.0818	0.0580
38	0.6852	0.4712	0.3252	0.2253	0.1566	0.1092	0.0765	0.0537
39	0.6784	0.4619	0.3158	0.2166	0.1491	0.1031	0.0715	0.0497
40	0.6717	0.4529	0.3066	0.2083	0.1420	0.0972	0.0668	0.0460
41	0.6650	0.4440	0.2976	0.2003	0.1353	0.0917	0.0624	0.0426
42	0.6584	0.4353	0.2890	0.1926	0.1288	0.0865	0.0583	0.0395
43	0.6519	0.4268	0.2805	0.1852	0.1227	0.0816	0.0545	0.0365
44	0.6454	0.4184	0.2724	0.1780	0.1169	0.0770	0.0509	0.0338
45	0.6391	0.4102	0.2644	0.1712	0.1113	0.0727	0.0476	0.0313
46	0.6327	0.4022	0.2567	0.1646	0.1060	0.0685	0.0445	0.0290
47	0.6265	0.3943	0.2493	0.1583	0.1009	0.0647	0.0416	0.0269
48	0.6203	0.3865	0.2420	0.1522	0.0961	0.0610	0.0389	0.0249
49	0.6141	0.3790	0.2350	0.1463	0.0916	0.0575	0.0363	0.0230
50	0.6080	0.3715	0.2281	0.1407	0.0872	0.0543	0.0339	0.0213
51	0.6020	0.3642	0.2215	0.1353	0.0831	0.0512	0.0317	0.0197
52	0.5961	0.3571	0.2150	0.1301	0.0791	0.0483	0.0297	0.0183
53	0.5902	0.3501	0.2088	0.1251	0.0753	0.0456	0.0277	0.0169
54	0.5843	0.3432	0.2027	0.1203	0.0717	0.0430	0.0259	0.0157
55	0.5785	0.3365	0.1968	0.1157	0.0683	0.0406	0.0242	0.0145
56	0.5728	0.3299	0.1910	0.1112	0.0651	0.0383	0.0226	0.0134
57	0.5671	0.3234	0.1855	0.1069	0.0620	0.0361	0.0211	0.0124
58	0.5615	0.3171	0.1801	0.1028	0.0590	0.0341	0.0198	0.0115
59	0.5560	0.3109	0.1748	0.0989	0.0562	0.0321	0.0185	0.0107
60	0.5505	0.3048	0.1697	0.0951	0.0535	0.0303	0.0173	0.0099

PRESENT VALUE OF 1

Years	9%	10%	11%	12%	13%	14%	15%	16%
1	0.9174	0.9091	0.9009	0.8929	0.8850	0.8772	0.8696	0.8621
2	0.8417	0.8264	0.8116	0.7972	0.7831	0.7695	0.7567	0.7432
3	0.7722	0.7513	0.7312	0.7118	0.6931	0.6750	0.6575	0.6407
4	0.7084	0.6830	0.6587	0.6355	0.6133	0.5921	0.5718	0.5523
5	0.6499	0.6209	0.5935	0.5674	0.5428	0.5194	0.4972	0.4761
6	0.5963	0.5645	0.5346	0.5066	0.4803	0.4556	0.4323	0.4104
7	0.5470	0.5132	0.4817	0.4523	0.4251	0.3996	0.3759	0.3538
8	0.5019	0.4665	0.4339	0.4039	0.3762	0.3506	0.3269	0.3050
9	0.4604	0.4241	0.3909	0.3606	0.3329	0.3075	0.2843	0.2630
10	0.4224	0.3855	0.3522	0.3220	0.2946	0.2697	0.2472	0.2267
11	0.3875	0.3505	0.3173	0.2875	0.2607	0.2366	0.2149	0.1954
12	0.3555	0.3186	0.2858	0.2567	0.2307	0.2076	0.1869	0.1685
13	0.3262	0.2897	0.2575	0.2292	0.2042	0.1821	0.1625	0.1452
14	0.2992	0.2633	0.2320	0.2048	0.1807	0.1597	0.1413	0.1252
15	0.2745	0.2394	0.2090	0.1827	0.1599	0.1401	0.1229	0.1079
16	0.2519	0.2176	0.1883	0.1631	0.1415	0.1229	0.1069	0.0930
17	0.2311	0.1978	0.1696	0.1456	0.1252	0.1078	0.0929	0.0802
18	0.2120	0.1799	0.1528	0.1300	0.1108	0.0946	0.0808	0.0691
19	0.1945	0.1635	0.1377	0.1161	0.0981	0.0829	0.0703	0.0596
20	0.1784	0.1486	0.1240	0.1037	0.0868	0.0728	0.0611	0.0514
21	0.1637	0.1351	0.1117	0.0928	0.0768	0.0638	0.0531	0.0443
22	0.1502	0.1228	0.1007	0.0826	0.0680	0.0560	0.0462	0.0382
23	0.1378	0.1117	0.0907	0.0738	0.0601	0.0491	0.0402	0.0329
24	0.1264	0.1015	0.0817	0.0659	0.0532	0.0431	0.0349	0.0284
25	0.1160	0.0923	0.0736	0.0588	0.0471	0.0378	0.0304	0.0245
26	0.1064	0.0839	0.0663	0.0525	0.0417	0.0331	0.0264	0.0211
27	0.0976	0.0763	0.0597	0.0469	0.0369	0.0291	0.0230	0.0182
28	0.0895	0.0693	0.0538	0.0419	0.0328	0.0255	0.0200	0.0157
29	0.0822	0.0630	0.0485	0.0374	0.0289	0.0224	0.0174	0.0135
30	0.0754	0.0573	0.0437	0.0334	0.0258	0.0196	0.0151	0.0116
31	0.0691	0.0521	0.0394	0.0298	0.0226	0.0172	0.0131	0.0100
32	0.0634	0.0474	0.0355	0.0266	0.0200	0.0151	0.0114	0.0087
33	0.0582	0.0431	0.0319	0.0238	0.0177	0.0132	0.0099	0.0075
34	0.0534	0.0391	0.0288	0.0212	0.0157	0.0116	0.0086	0.0064
35	0.0490	0.0356	0.0259	0.0189	0.0139	0.0102	0.0075	0.0055
36	0.0449	0.0323	0.0234	0.0169	0.0123	0.0089	0.0065	0.0048
37	0.0412	0.0294	0.0211	0.0151	0.0109	0.0078	0.0057	0.0041
38	0.0378	0.0267	0.0190	0.0135	0.0096	0.0069	0.0049	0.0036
39	0.0347	0.0243	0.0171	0.0120	0.0085	0.0060	0.0043	0.0031
40	0.0318	0.0221	0.0154	0.0107	0.0075	0.0053	0.0037	0.0026
41	0.0292	0.0201	0.0139	0.0096	0.0067	0.0046	0.0032	0.0023
42	0.0268	0.0183	0.0125	0.0086	0.0059	0.0041	0.0028	0.0020
43	0.0246	0.0166	0.0112	0.0076	0.0052	0.0036	0.0025	0.0017
44	0.0226	0.0151	0.0101	0.0068	0.0046	0.0031	0.0021	0.0015
45	0.0207	0.0137	0.0091	0.0061	0.0041	0.0027	0.0019	0.0013
46	0.0190	0.0125	0.0082	0.0054	0.0036	0.0024	0.0016	0.0011
47	0.0174	0.0113	0.0074	0.0049	0.0032	0.0021	0.0014	0.0009
48	0.0160	0.0103	0.0067	0.0043	0.0028	0.0019	0.0012	0.0008
49	0.0147	0.0094	0.0060	0.0039	0.0025	0.0016	0.0011	0.0007
50	0.0134	0.0085	0.0054	0.0035	0.0022	0.0014	0.0009	0.0006
51	0.0123	0.0077	0.0049	0.0031	0.0020	0.0013	0.0008	0.0005
52	0.0113	0.0070	0.0044	0.0028	0.0017	0.0011	0.0007	0.0004
53	0.0104	0.0064	0.0040	0.0025	0.0015	0.0010	0.0006	0.0004
54	0.0095	0.0058	0.0036	0.0022	0.0014	0.0008	0.0005	0.0003
55	0.0087	0.0053	0.0032	0.0020	0.0012	0.0007	0.0005	0.0003
56	0.0080	0.0048	0.0029	0.0018	0.0011	0.0007	0.0004	0.0002
57	0.0074	0.0044	0.0026	0.0016	0.0009	0.0006	0.0003	0.0002
58	0.0067	0.0040	0.0024	0.0014	0.0008	0.0005	0.0003	0.0002
59	0.0062	0.0036	0.0021	0.0012	0.0007	0.0004	0.0003	0.0002
60	0.0057	0.0033	0.0019	0.0011	0.0007	0.0004	0.0002	0.0001