

UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCE
DEPARTMENT OF POLITICAL AND
ADMINISTRATIVE STUDIES
FINAL EXAMINATION PAPER, MAY 2005

TITLE OF PAPER : **ORGANIZATION THEORY AND BEHAVIOUR**

COURSE CODE : **PA 204**

TIME ALLOWED : **THREE (3) HOURS**

INSTRUCTIONS :
1. **ANSWER FOUR (4) QUESTIONS. TWO (2) FROM EACH SECTION.**
2. **ALL QUESTIONS CARRY EQUAL MARKS OF 25.**

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GIVEN BY THE INVIGILATOR.

SECTION A**QUESTION 1**

Overtime and space, organizations have internalized a number of significant features and or characteristics. Discuss.

QUESTION 2

Discuss the main features, strengths and weaknesses of scientific management.

QUESTION 3

Discuss the problems and challenges facing organizations in African countries and suggest solutions to these problems and challenges.

QUESTION 4

Discuss the factors and trends that are behind the 'rise of bureaucracy' and the bureaucratization process throughout the world.

SECTION B**QUESTION 5**

Compare and contrast McGregor's theories X and Y as approaches to motivation.

QUESTION 6

Compare and contrast the traditional and modern approaches towards the management of conflict.

QUESTION 7

What are the main features of the 'administrative man model' of decision-making and in what way(s) are they different from those of the 'modern administrative man model'?

QUESTION 8

Discuss the reasons behind the crusade to ensure the control and accountability of public bureaucracies in African countries.