

**UNIVERSITY OF SWAZILAND**  
**FACULTY OF SOCIAL SCIENCE**  
**DEPARTMENT OF POLITICAL AND**  
**ADMINISTRATIVE STUDIES**

**SUPPLEMENTARY EXAMINATION PAPER, JULY 2005**

**TITLE OF PAPER** : **ORGANIZATION THEORY AND BEHAVIOUR**

**COURSE CODE** : **PA 204**

**TIME ALLOWED** : **THREE (3) HOURS**

**INSTRUCTIONS** :

- 1. ANSWER FOUR (4) QUESTIONS. TWO (2) FROM EACH SECTION.**
- 2. ALL QUESTIONS CARRY EQUAL MARKS OF 25.**

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GIVEN BY THE INVIGILATOR.**

**SECTION A****QUESTION 1**

Discuss the reasons for studying organizations and the behaviour of individuals and groups within organizations.

**QUESTION 2**

Because of environmental diversity, scholars in the field of organization theory accept the existence of what has been referred to as the 'ecology of organizations'. Discuss.

**QUESTION 3**

Discuss the political and economic factors that impact on organizations in the African continent.

**QUESTION 4**

Define the term 'bureaucracy' and discuss some of its functional and dysfunctional tendencies.

**SECTION B****QUESTION 5**

Define 'leadership' and distinguish between the situational and personalistic schools of leadership theory.

**QUESTION 6**

Define 'motivation' and discuss its significance in the management of modern organizations and people within them.

**QUESTION 7**

Discuss the factors and considerations that influence the decision-making process within organizations.

**QUESTION 8**

In what way(s) will the following impact on organizations in future:

- a) Technology
- b) Knowledge Explosion, and
- c) Nature of the Labour Force?