

**UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCE
DEPARTMENT OF POLITICAL AND ADMINISTRATIVE
STUDIES
FINAL EXAMINATION 2008**

**TITLE OF PAPER : ORGANISATION THEORY
AND BEHAVIOUR**

COURSE CODE : PA 204

TIME ALLOWED : THREE (3) HOURS

**INSTRUCTIONS : ANSWER ANY FOUR (4)
QUESTIONS**

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS
BEEN GRANTED BY THE INVIGILATOR**

1. Define the term 'organisation' and examine the reasons for studying organisations in modern society. (25 Marks)
2. Modern organisations are not islands unto themselves nor do they exist in a vacuum or in isolation. Discuss. (25 Marks)
3. Discuss the socio-economic and political factors that contribute to turmoil in Africa showing, inter alia, how they impact on organisations in the continent. (25 Marks)
4. Rural/urban migration is so extensive in many African countries such that the numbers of rural migrants far exceed the absorptive capacity of urban areas. Discuss. (25 Marks)
5. Organisations may decide to establish teams to carry out certain activities and tasks. Define a 'team' or 'group' and further outline the six (6) stages of team development. (25 Marks)
6. Define the concept of 'Delegation' in management and discuss the conditions under which it can be effective. (25 Marks)
7. Define the concept of 'Leadership' and further distinguish between the Situational and Functional approach to the concept. (25 Marks)
8. Critically assess the Rational Model of decision making. (25 Marks)

UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCE
BACHELOR OF ARTS (SOCIAL SCIENCE) YEAR 11
FINAL EXAMINATION PAPER: MAY 2008

TITLE OF PAPER: PUBLIC ADMINISTRATION IN AFRICA

COURSE CODE: PA 205

TIME ALLOWED: THREE (3) HOURS

INSTRUCTIONS:

- 1. ANSWER ANY FOUR (4) QUESTIONS;**
- 2. ALL QUESTIONS CARRY EQUAL MARKS OF TWENTY FIVE (25) EACH**

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QUESTION 1

Explain the theoretical basis of civil service neutrality and of the politics-administration dichotomy. To what extent is there a gap between theory and practice? Discuss with reference to any African country with which you are familiar.

QUESTON 2

What do you understand by the term administrative reform? Comment on the view that the purpose of administrative reform is to improve the performance of the civil service and ensure its appropriateness, affordability and sustainability. Discuss with reference to African countries.

QUESTION 3

Define the terms *corruption* and *ethics*. To what extent are corruption and unethical behaviour responsible for some of the development failures in Africa? Comment on the strategies that have been designed to address the problem of corruption and unethical behaviour.

QUESTION 4

What is governance? Why should contemporary government give prominence to the issue of good governance? Discuss what you consider to be the key elements of good governance.

QUESTION 5

Examine the nature of the governmental system in Swaziland and explain the extent to which the existing political and administrative structures have been conditioned by the colonial system.

QUESTION 6

Critically examine the major reforms introduced by the Swaziland government in the post-independence period to improve the performance of the civil service and ensure its appropriateness, affordability and sustainability overtime.

QUESTION 7

To what extent are the principles associated with good governance practiced in the public administration environment in Swaziland?

QUESTION 8

Assess the functions and effectiveness of the public service commission in Swaziland and compare it with other similar bodies in the African countries you know.