

**UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF POLITICAL AND ADMINISTRATIVE STUDIES
BACHELOR OF ARTS IN SOCIAL SCIENCE YEAR II
SUPPLEMENTARY EXAMINATION 2016**

TITLE OF PAPER	:ORGANISATION THEORY AND BEHAVIOUR
COURSE CODE	: PA 204
TIME ALLOWED	: THREE (3) HOURS
INSTRUCTIONS	: ANSWER ANY FOUR (4) QUESTIONS

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN
GRANTED BY THE INVIGILATOR**

QUESTIONS

1. Define the term 'organisation' and examine the main characteristics of organisations. (25 Marks)
2. Discuss the major contributions of Scientific Management to modern practice of management. (25 Marks)
3. Discuss the principles and dysfunctions of bureaucracy as propounded by Max Weber. (25 Marks).
4. Elliot Jaques avers that 'the nature of employment, particularly in large organisations, cannot be organized in any other way but hierarchy/bureaucracy'. Discuss. (25 Marks)
5. Define the 'General Environment' of an organization and discuss the five elements associated with it. (25 Marks)
6. Define 'perception' within the context of organisational behaviour and distinguish between selective perception and stereotyping. (25 Marks)
7. There is general agreement among scholars that political behaviours in organisations cannot be totally eliminated but they can be managed. Discuss the five common political behaviours in organisations and explain how they can be managed. (25 Marks)
8. Groups are an integral part of modern organisations. Discuss the stages through which formal groups develop within an organisation. (25 Marks)