

UNIVERSITY OF SWAZILAND

FACULTY OF SOCIAL SCIENCES

DEPARTMENT OF POLITICAL & ADMINISTRATIVE STUDIES

FINAL EXAMINATION PAPER, MAY 2018

TITLE OF PAPER: INTRODUCTION TO PUBLIC ADMINISTRATION

COURSE CODE: PAD 102

TIME ALLOWED: TWO (2) HOURS

INSTRUCTIONS: ANSWER ANY TWO (2) QUESTIONS.

(ALL QUESTIONS CARRY EQUAL MARKS OF 25 EACH).

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.

QUESTION 1

What is Public Administration? What are its functions in society?

QUESTION 2

Discuss four characteristics of bureaucracy as observed by Max Weber.

QUESTION 3

Corruption is a very serious problem in the public service. Identify major areas of corruption in a country that you are familiar with; discuss them and suggest solutions.

QUESTION 4

Should the civil service in Swaziland be reduced? Justify your answer.