

UNIVERSITY OF SWAZILAND

FACULTY OF SOCIAL SCIENCES

DEPARTMENT OF POLITICAL & ADMINISTRATIVE STUDIES

RESIT EXAMINATION PAPER, JULY 2018

TITLE OF PAPER: INTRODUCTION TO PUBLIC ADMINISTRATION

COURSE CODE: PAD 102

TIME ALLOWED: TWO (2) HOURS

INSTRUCTIONS: ANSWER ANY TWO (2) QUESTIONS.

(ALL QUESTIONS CARRY EQUAL MARKS OF 25 EACH).

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.

QUESTION 1

Distinguish between administration/management in the public and the private sectors. Is it still necessary to make this distinction in the 21st century.

QUESTION 2

Define decentralization and explain its advantages and disadvantages.

QUESTION 3

Discuss challenges faced by Public Administrators in their line of duty in Africa.

QUESTION 4

Bureaucracy is often associated with inefficient service in the public sector. Suggest strategies to improve public service delivery in Swaziland.