

**UNIVERSITY OF ESWATINI
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF POLITICAL AND ADMINISTRATIVE STUDIES
BACHELOR OF ARTS IN SOCIAL SCIENCE SEMESTER IV
RE-SIT EXAMINATION 2019**

**TITLE OF PAPER : ORGANISATION THEORY AND
BEHAVIOUR II**

COURSE CODE : PAD 202

TIME ALLOWED : TWO (2) HOURS

INSTRUCTIONS : ANSWER ANY TWO (2) QUESTIONS

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN
GRANTED BY THE INVIGILATOR**

QUESTIONS

1. Discuss the 'big five' personality traits and how knowledge of them contributes to successful management of individuals in an organisation. (50 marks)
2. Discuss the basic tenets of the Organisational Behaviour School of Thought. (50 marks)
3. Explain the following common workplace behaviours:
 - a. Performance behaviours
 - b. Withdrawal behaviours.
 - c. Organisational citizenship
 - d. Dysfunctional behaviours. (50 marks)
4. Discuss the following factors common to groups within the context of group effectiveness in an organisation:
 - a. The Asch effect
 - b. Groupthink
 - c. Social loafing
 - d. Group size (50 marks)