



UNIVERSITY OF ESWATINI

FIRST SEMESTER RE-SIT EXAMINATION PAPER, APRIL 2021

FACULTY OF SOCIAL SCIENCES

DEPARTMENT OF POLITICAL AND ADMINISTRATIVE STUDIES

COURSE CODE: PAD 407

TITLE OF PAPER: CONFLICT RESOLUTION

TIME ALLOWED: 2 HOURS

Instructions

1. Answer two (2) questions
2. All questions carry equal marks of twenty five (25) each

Candidates may complete the front cover of their answer book when instructed by the Chief Invigilator and sign their examination attendance cards but must NOT write anything else until the start of the examination period is announced.

No electronic devices capable of storing and retrieving text, including electronic dictionaries and any form of foreign material may be used while in the examination room.

DO NOT turn examination paper over until instructed to do so.

QUESTION 1

Discuss Karl Marx's conflict theory and then explain the reasons for interpersonal conflict.

QUESTION 2

There are four functional stages of the mediation process. Explain the process that takes place in the third stage of mediation when the mediator holds separate sessions with the parties.

QUESTION 3

Define conflict resolution and then differentiate between the following terms;

- ❖ Conflict and dispute
- ❖ Conflict and violence
- ❖ Needs and beliefs

QUESTION 4

What is peacekeeping and what are the basic principles of peacekeeping as outlined by the United Nations?