

UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCE
DEPARTMENT OF SOCIOLOGY

FINAL EXAMINATION QUESTION PAPER, MAY 2007

TITLE OF PAPER : **INDUSTRIAL SOCIOLOGY**

COURSE CODE : **SOC 409**

TIME ALLOWED : **THREE (3) HOURS**

INSTRUCTIONS : **1. ANSWER ANY FOUR (4) QUESTIONS.**
2. ALL QUESTIONS CARRY EQUAL MARKS.

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GIVEN BY THE INVIGILATOR.

QUESTION 1

Analyse the major differences between work in pre-industrial and industrial societies.

QUESTION 2

Discuss the role of technology and social organization in the development of industrial capitalism.

QUESTION 3

Outline and assess Braverman's deskilling thesis.

QUESTION 4

Examine the main characteristics of the New International Division of Labour (DIDL) and point out its major implications.

QUESTION 5

On what methodological and conceptual grounds has Blauner's study of alienation been criticised?

QUESTION 6

Analyse the debate over deprofessionalisation with specific reference to a profession of your choice.

QUESTION 7

Citing examples from Swaziland, discuss the routinization of interactive service work focusing on both routines and resistance.

QUESTION 8

Evaluate Hirschman's exit, voice and loyalty framework as a conceptual model for analysing workplace relations in unionised settings.