

UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCE
DEPARTMENT OF SOCIOLOGY

SUPPLEMENTARY EXAMINATION PAPER, JULY 2007

TITLE OF PAPER : **INDUSTRIAL SOCIOLOGY**

COURSE CODE : **SOC 409**

TIME ALLOWED : **THREE (3) HOURS**

INSTRUCTIONS :
1. **ANSWER ANY FOUR (4) QUESTIONS.**
2. **ALL QUESTIONS CARRY EQUAL MARKS.**

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GIVEN BY THE INVIGILATOR.

QUESTION 1

Provide a comparative analysis of the working conditions under industrial capitalism and monopoly capitalism.

QUESTION 2

Account for the decline of craft production and the rise of the factory system.

QUESTION 3

Critically discuss the Weberian theory of rationalisation with reference to contemporary changes affecting the professions.

QUESTION 4

State and discuss the main features that characterize an industrial revolution.

QUESTION 5

Discuss the role of political and technological factors in industrial relations.

QUESTION 6

In what ways do temporary workers actively resist alienation in the workplace? Provide appropriate examples to support your arguments.

QUESTION 7

Citing examples from Swaziland, discuss the routinization of interactive service work focusing on both routines and resistance.

QUESTION 8

Evaluate Hirschman's *exit, voice* and *loyalty* framework as a conceptual model for analysing workplace relations in unionised settings.