

UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCE
DEPARTMENT OF SOCIOLOGY
FINAL EXAMINATION PAPER

TITLE OF PAPER : **SOCIOLOGY OF ORGANIZATIONS**

COURSE CODE : **SOC 408**

TIME ALLOWED : **TWO (2) HOURS**

INSTRUCTIONS :

- 1. QUESTIONS 1 AND 2 ARE COMPULSORY.**
- 2. ANSWER ANY ONE (1) QUESTION FROM SECTION 2.**
- 2. ALL QUESTIONS CARRY EQUAL MARKS.**

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GIVEN BY THE INVIGILATOR.

SECTION 1: COMPULSORY

QUESTION 1

Think of two organizations with which you are familiar. They can be places where you were attached for internship, sporting teams, religious organization, or the University of Swaziland. What are the outcomes of these organizations? Refer to material from the course on outcomes.

QUESTION 2

With respect to the two organizations discussed in question 1, compare the degree of the three forms of complexity.

SECTION 2

ANSWER ONE (1) QUESTION

QUESTION 3

Describe three instances of the exercise of power in your two organizations, and discuss the outcomes in terms of compliance and conflict.

QUESTION 4

Describe the forms of rationality present in decision making in your two organizations.

QUESTION 5

When communications take place in your two organisations, how are they affected by vertical and horizontal factors?

QUESTION 6

Describe any innovations that have taken place within your two organizations in terms of the individual, organizational, and environmental factors that were important in the innovation process.